

Germantown Fire Department

Monthly Report

NOVEMBER 2021



Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.

GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:

Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

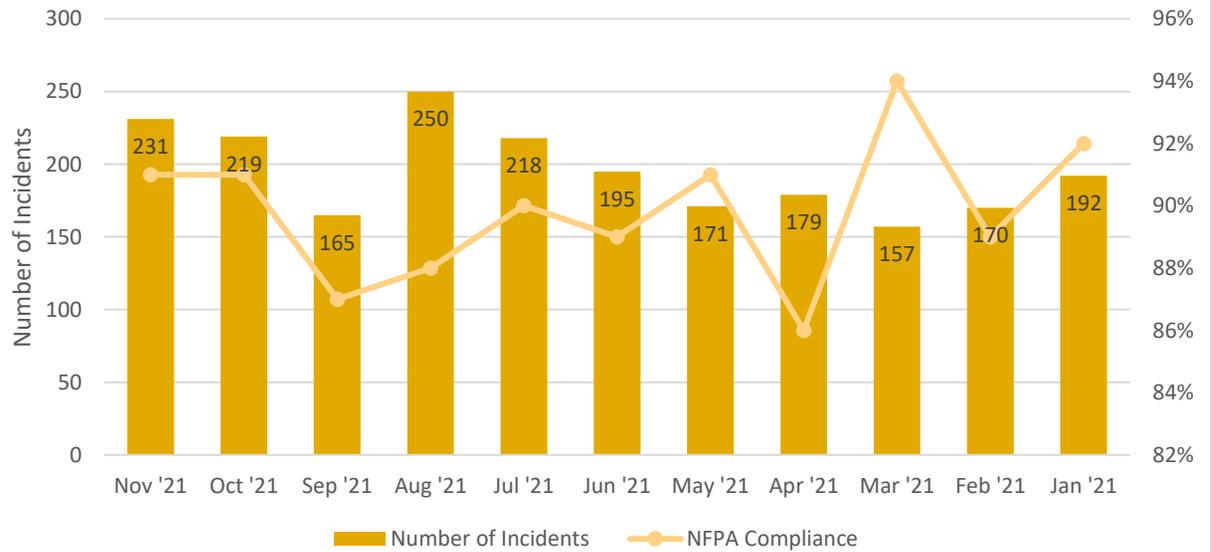
Current Report Period: November 2021

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Nov '21	231	91
Oct '21	219	86%
Sep '21	165	87%
Aug '21	250	88%

GFD Call Response & NFPA Compliance Trends



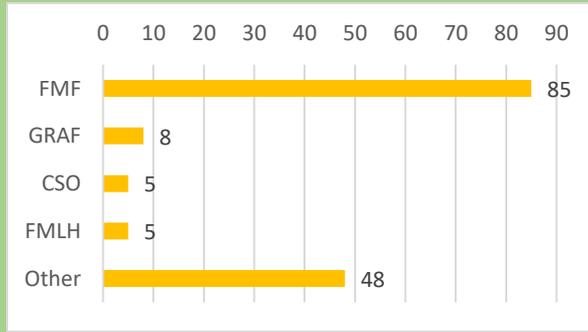
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

November Hospital Transports = 151



Community Risk Reduction

Operational Performance Measure:
Efficient Deployment of resources to support Community Risk Reduction initiatives.

GFD Strategic Priorities:
Provide Quality Emergency Services

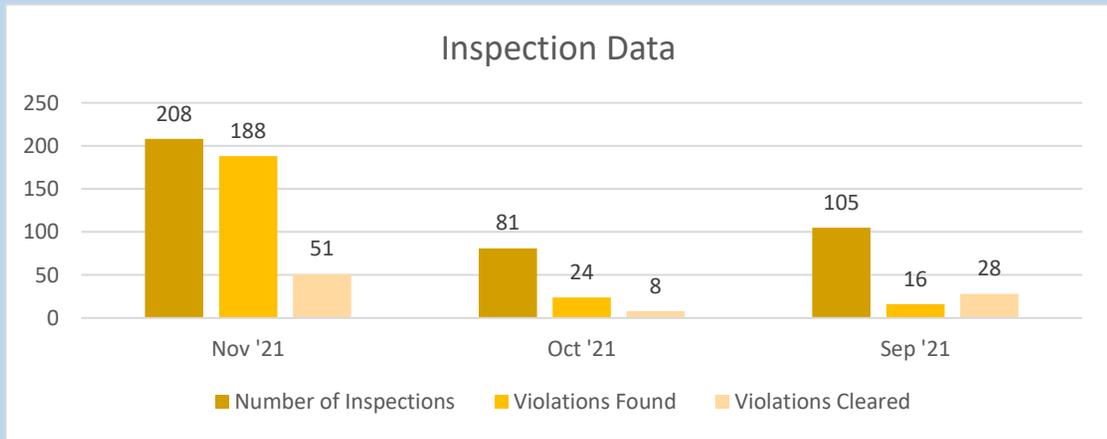
Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: November 2021

Data Source: ProPhoenix Software

Rolling 3 Month Activity:

Reporting Period	#Inspections	#Cleared
Nov '21	208	51
Oct '21	81	8
Sep '21	105	28

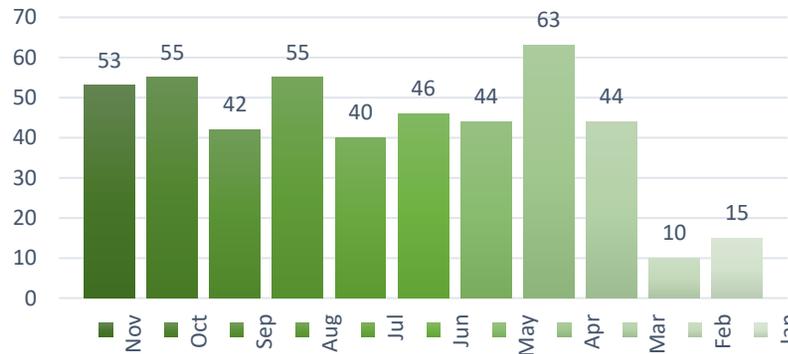


Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

2021 Burn Permits YTD (467)



2021 YTD = 467
2020 = 627
2019 = 442
2018 = 446

Incident Trends

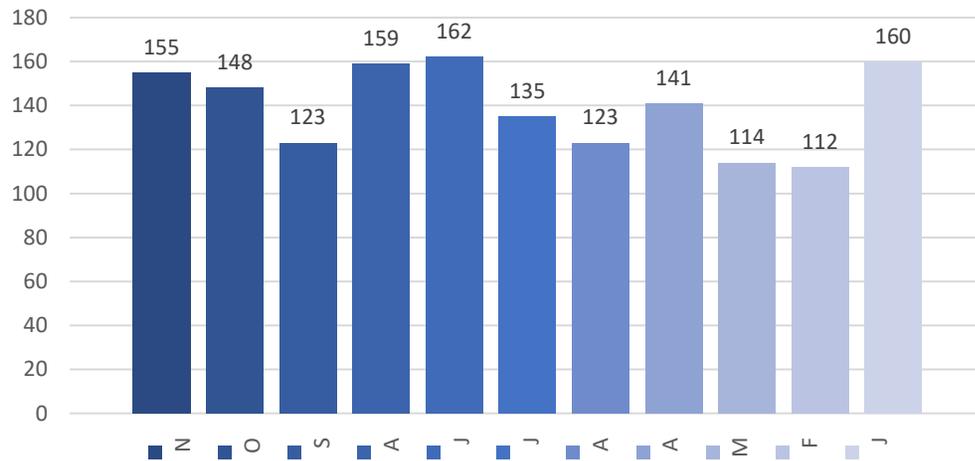
GFD Strategic Priorities:
Provide Quality Emergency Services

Current Report Period: November 2021

Data Source: ProPhoenix Software

	Nov-21
EMS call (non-MVA)	155
Alarm System Sounded, malfunction	20
Dispatched, canceled en route	12
Unauthorized Burning	10
MVA, with injuries	6
Building Fire	3

Monthly EMS Calls (non-MVA)
YTD: 1532



EMS CALLS -NON MVA (1/1-11/30)
LAST 4 YEARS



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.

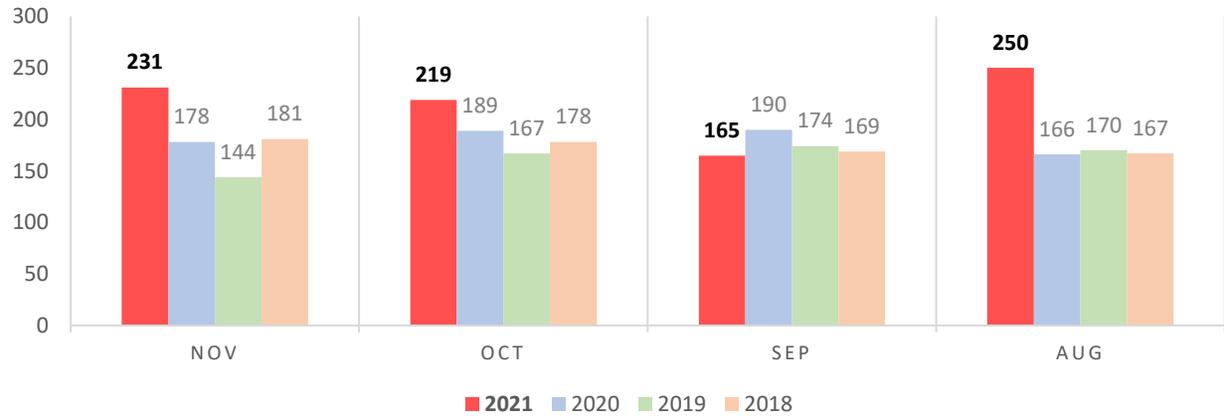
Incident Trends

GFD Strategic Priorities:
Provide Quality Emergency Services

Current Report Period: **4 MONTH TREND**

Data Source: ProPhoenix Software

MONTHLY TOTAL INCIDENTS



YTD Total Incidents

