

# Germantown Fire Department

## Monthly Report

OCTOBER 2021



Respectfully Submitted

John Delain

Fire Chief

# Response Village-Wide

## Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

## Performance Target:

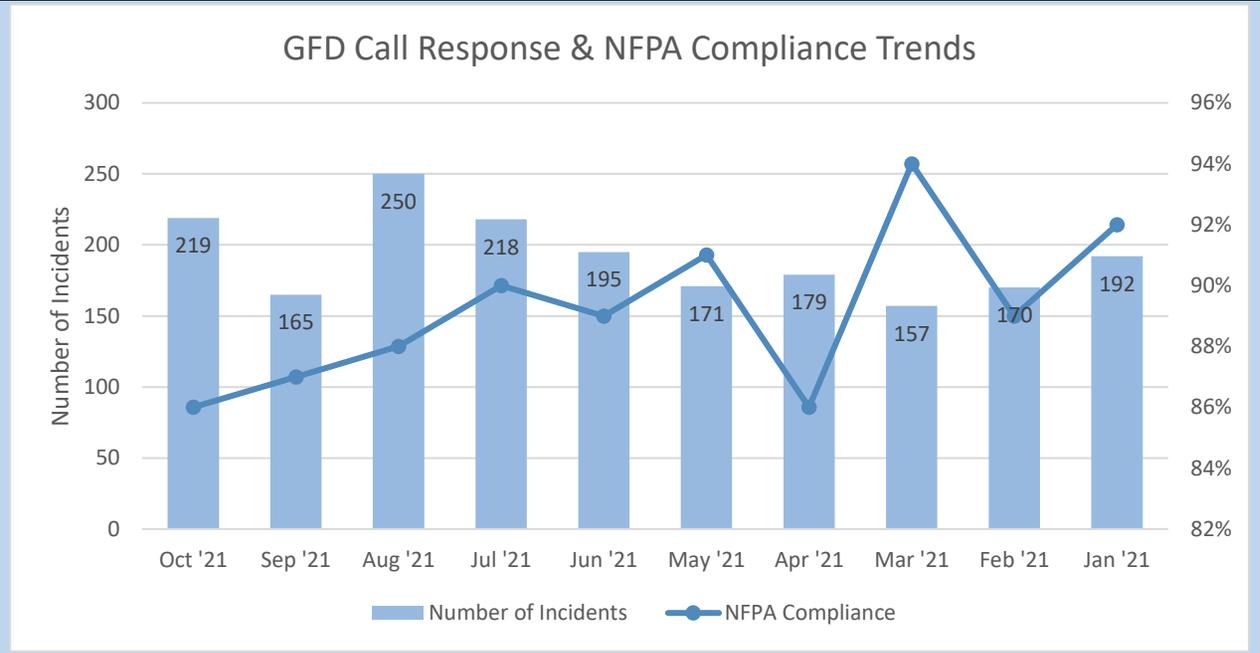
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

**Current Report Period: October 2021**

**Data Source:** ProPhoenix Software

### Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Oct '21	219	86%
Sep '21	165	87%
Aug '21	250	88%
Jul '21	218	90%



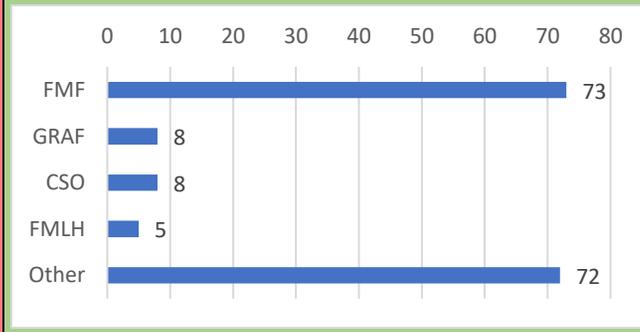
### Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

### Goals:

Increase towards compliance in comparison to previous months.

### October Hospital Transports = 166



# Community Risk Reduction

**Operational Performance Measure:**  
Efficient Deployment of resources to support Community Risk Reduction initiatives.

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

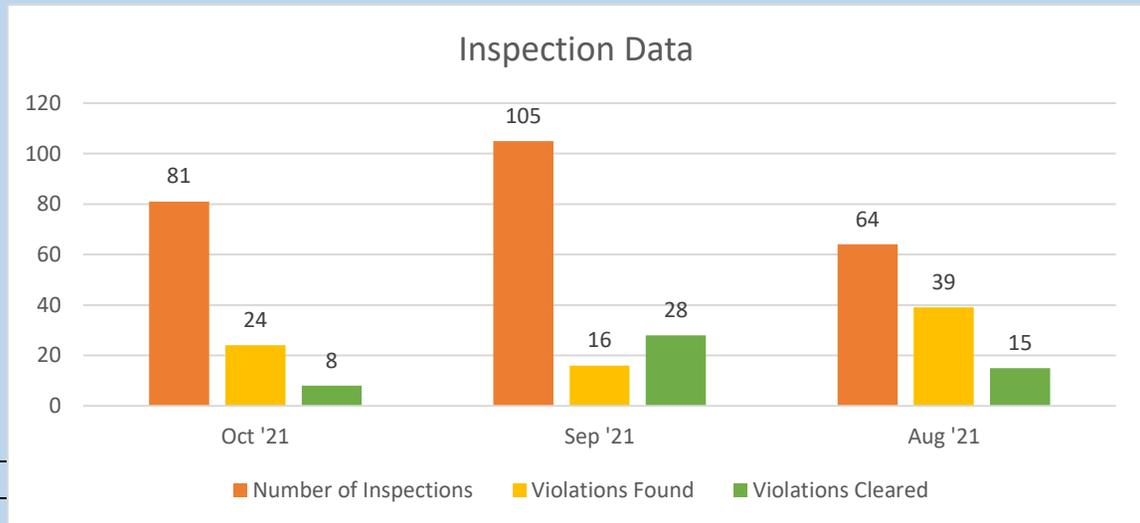
**Performance Target:**  
Risks in the community are minimized through a proactive Community Risk Reduction system.

**Current Report Period:** October 2021

**Data Source:** ProPhoenix Software

## Rolling 3 Month Activity:

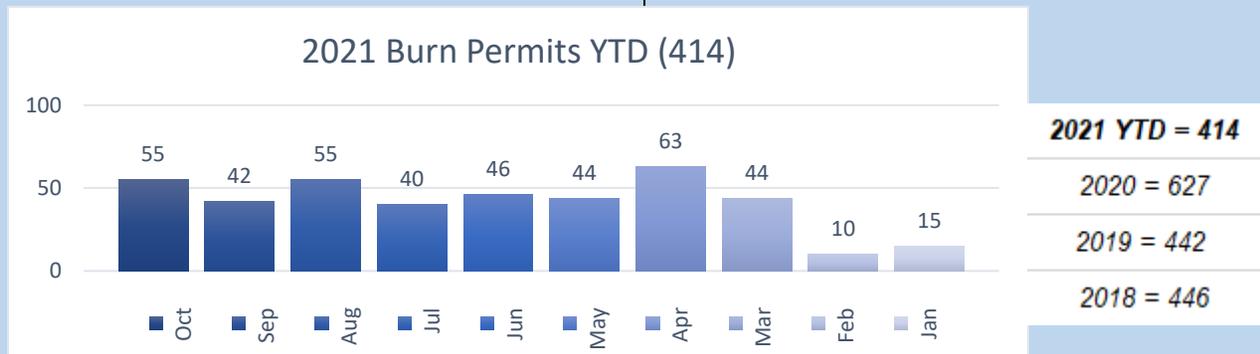
Reporting Period	#Inspections	#Cleared
Oct '21	81	8
Sep '21	105	28
Aug '21	64	15



## Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.



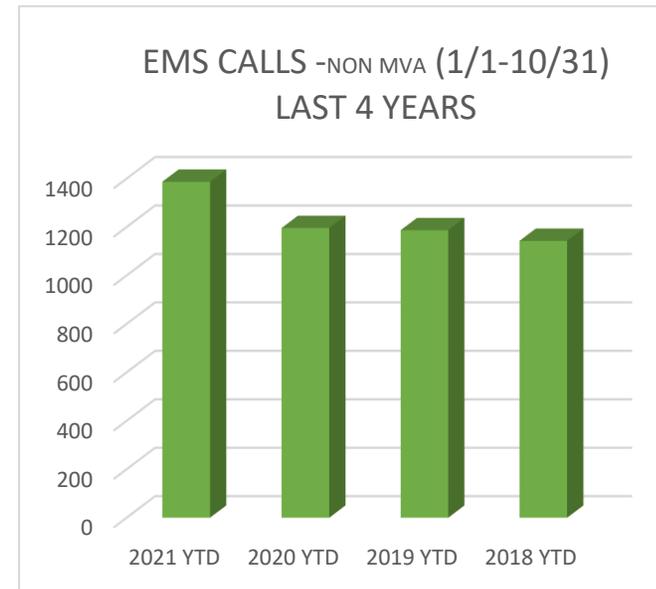
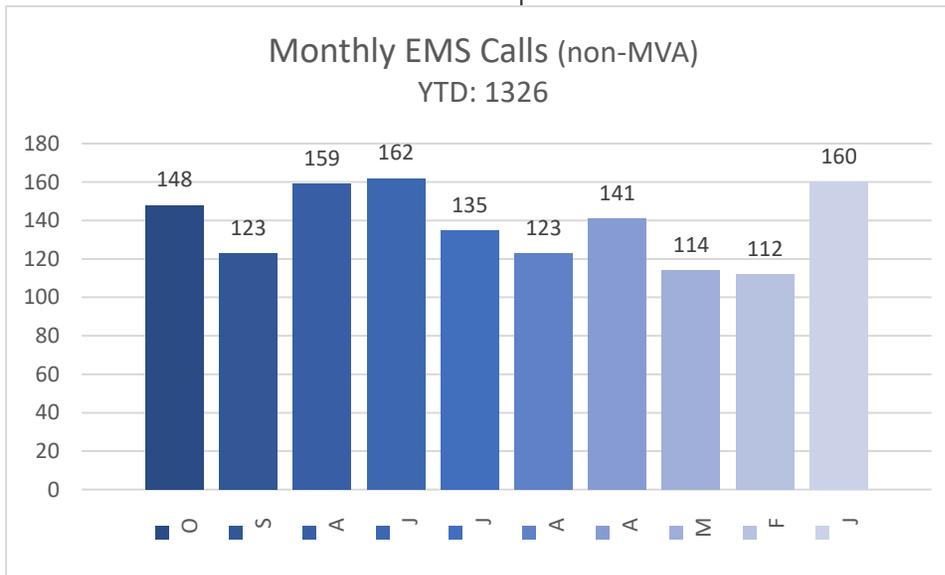
# Incident Trends

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Current Report Period: October 2021**

**Data Source:** ProPhoenix Software

	Oct-21
EMS call (non-MVA)	148
Dispatched, canceled en route	17
Alarm System Sounded, malfunction	16
MVA, with injuries	11
Gas Leak	3
Building Fire	3



**Analysis:**

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

**Goals:**

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

**Comments:**

**Patient Contact** information is reflected in the graph "Hospital Transports" displayed earlier in this report.

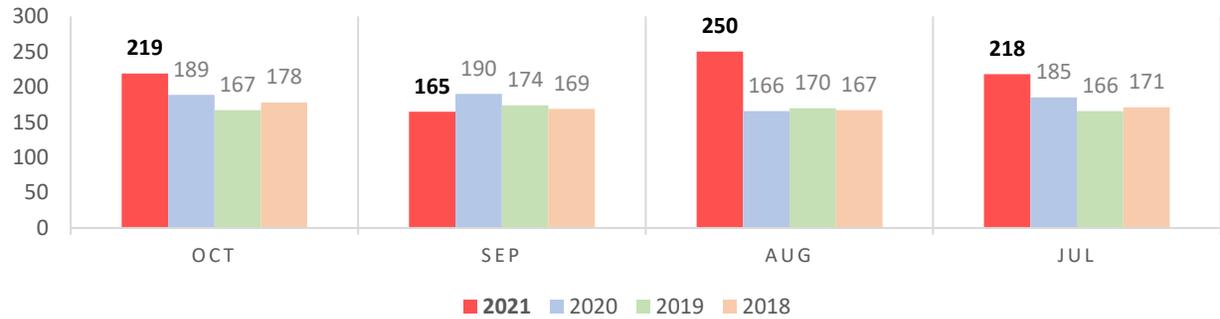
# Incident Trends

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Current Report Period: 4 MONTH TREND**

**Data Source:** ProPhoenix Software

## MONTHLY TOTAL INCIDENTS



## YTD Total Incidents

