

Germantown Fire Department

Monthly Report

NOVEMBER 2020



Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

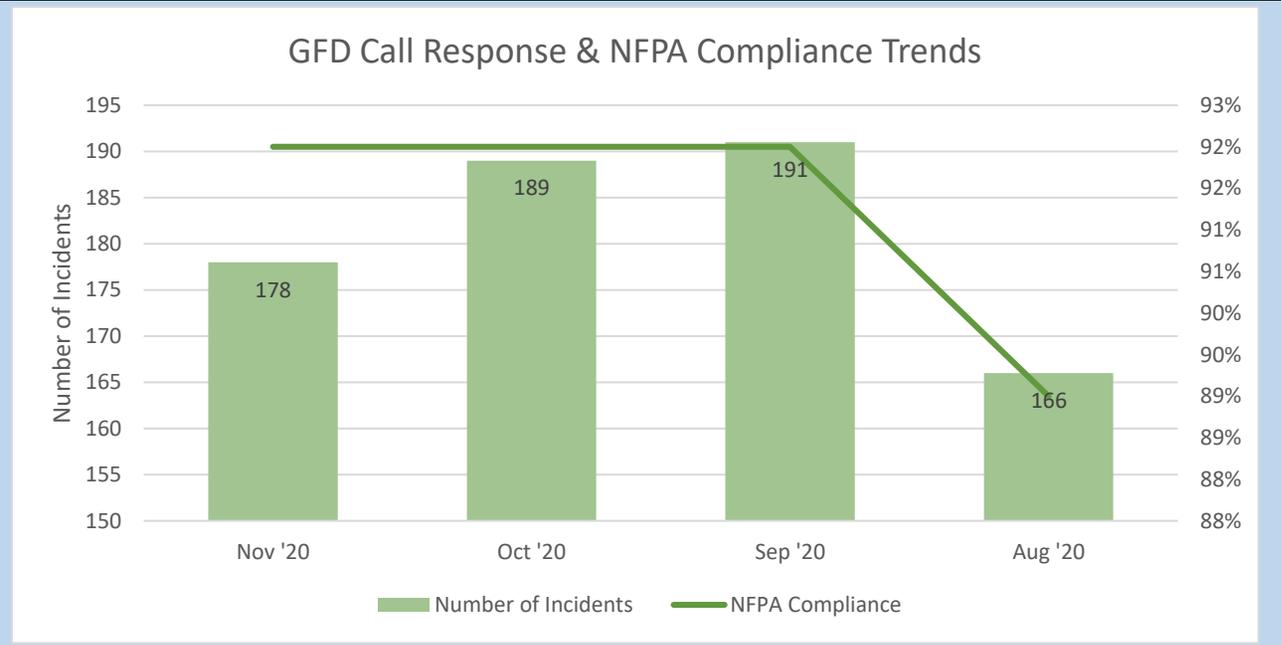
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **November 2020**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Nov '20	178	92%
Oct '20	189	92%
Sep '20	191	92%
Aug '20	166	89%



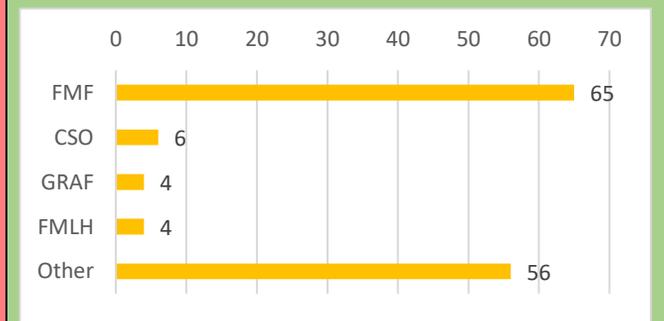
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

November Hospital Transports = 135



Community Risk Reduction

Operational Performance Measure:

Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

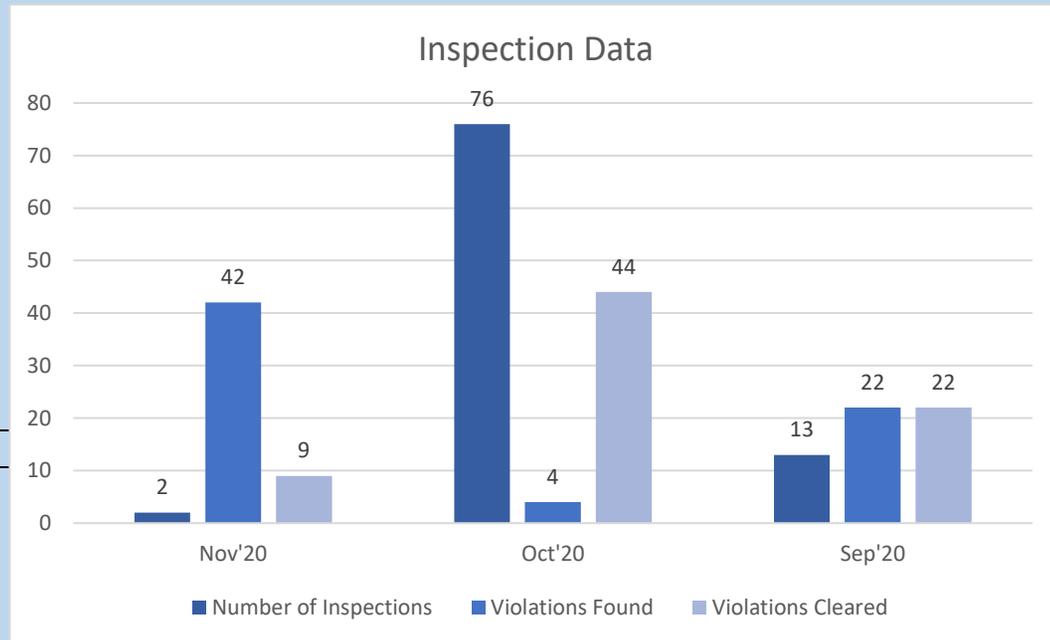
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: **November 2020**

Data Source: ProPhoenix Software

Rolling 3 Month Activity:

Reporting Period	#Inspections	#Cleared
Nov '20	2	9
Oct '20	76	44
Sep '20	13	22



Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Incident Trends

GFD Strategic Priorities:
Provide Quality Emergency Services

Current Report Period: November 2020

Data Source: ProPhoenix Software

	Nov-20
EMS call (non-MVA)	130
Alarm System Sounded, malfunction	9
MVA, with injuries	7
Brush/grass fire	4
Building Fire	3



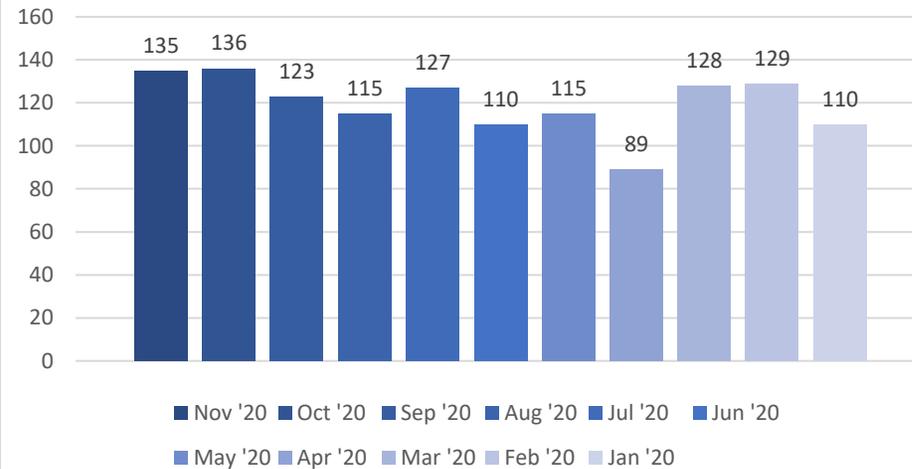
Burn Permits per Month



2020 YTD =594

2019 = 442
2018 = 446
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.