

Germantown Fire Department

Monthly Report

OCTOBER 2020



Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

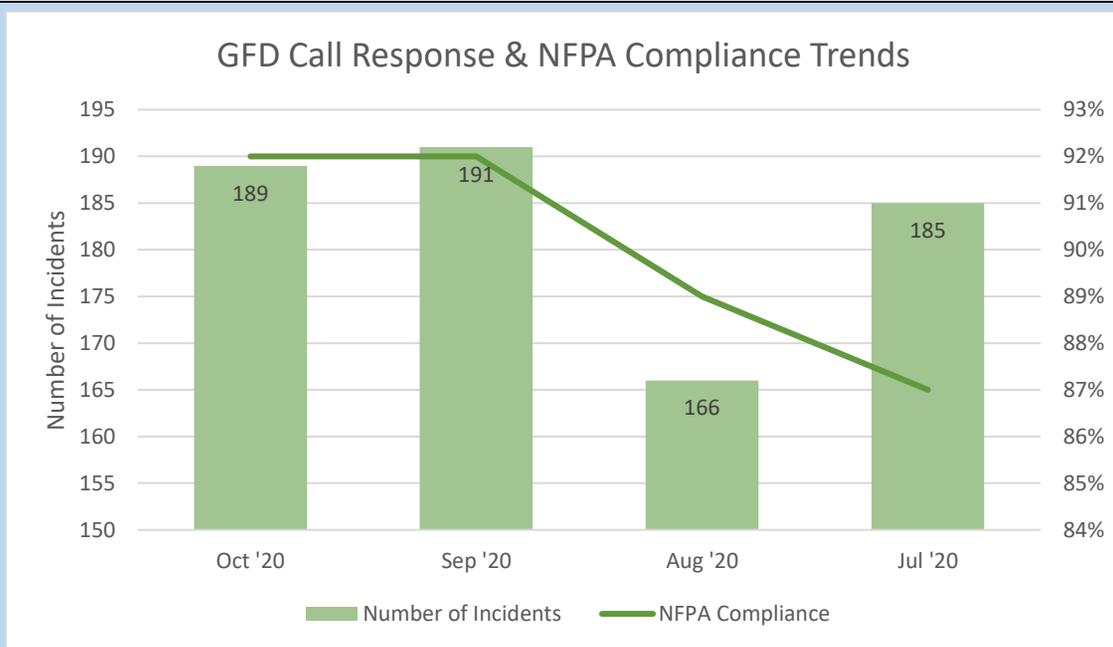
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **October 2020**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Oct '20	189	92%
Sep '20	191	92%
Aug '20	166	89%
Jul '20	185	87%



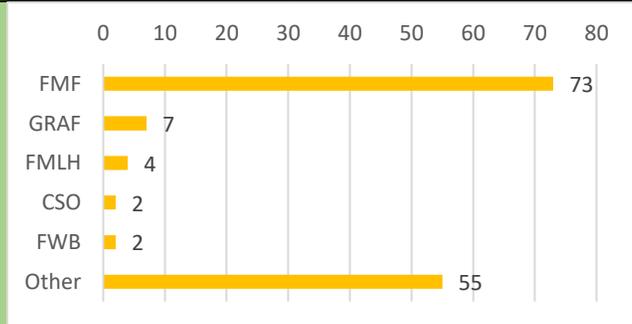
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

October Hospital Transports = 143



Community Risk Reduction

Operational Performance Measure:
Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: October 2020

Data Source: ProPhoenix Software

Rolling 3 Month Activity:

Reporting Period	#Inspections	#Cleared
Oct '20	76	44
Sep '20	13	22
Aug '20	46	20

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Inspection Data



Incident Trends

GFD Strategic Priorities:
Provide Quality Emergency Services

Current Report Period: October 2020

Data Source: ProPhoenix Software

	Oct-20
EMS call (non-MVA)	136
Alarm System Sounded, malfunction	11
MVA, with injuries	7
Carbon Monoxide Incident	6
Building Fire	5



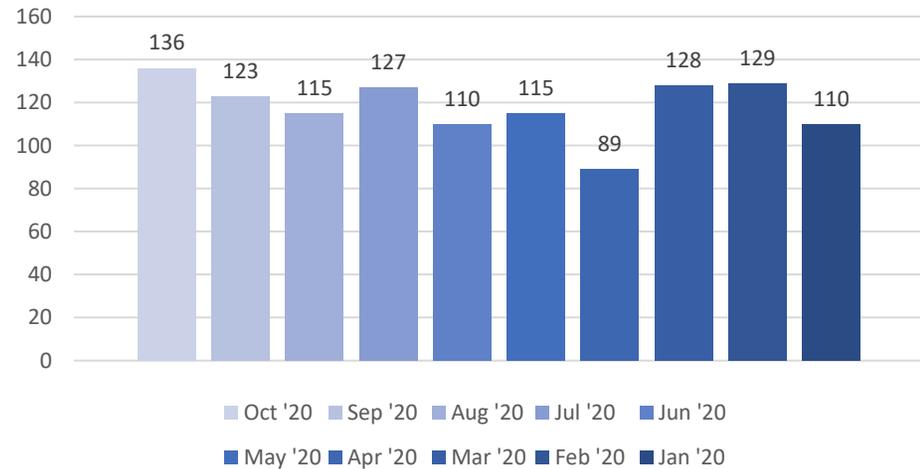
Burn Permits per Month



2020 YTD = 527

2019 = 442
2018 = 446
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.