

Germantown Fire Department

Monthly Report

SEPTEMBER 2020



Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

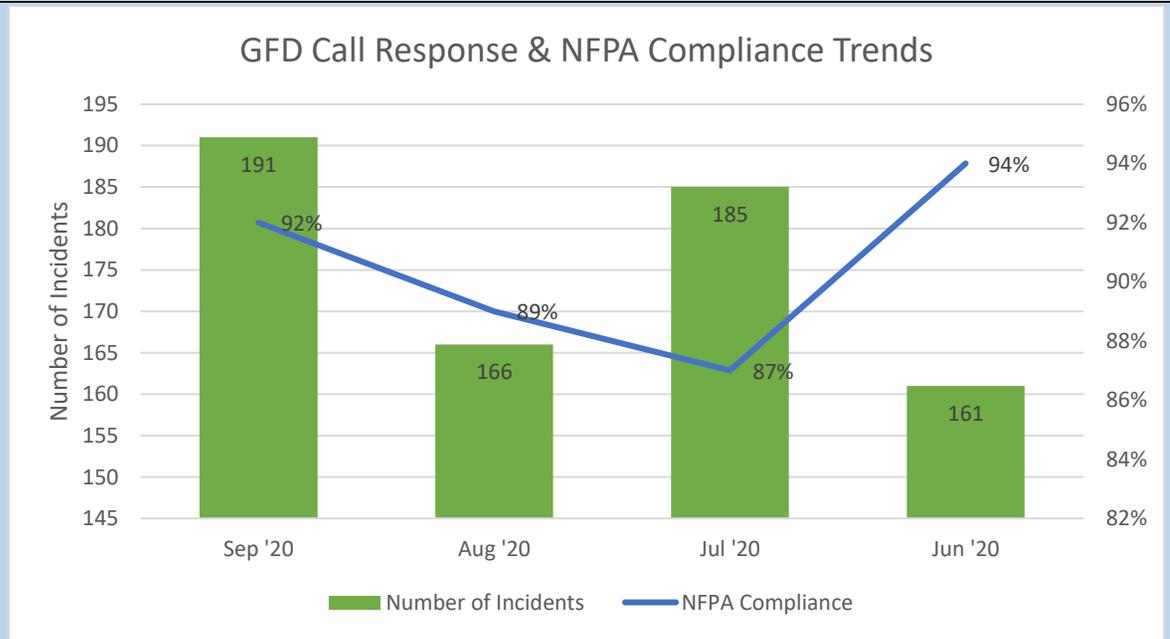
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **September 2020**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Sep '20	191	92%
Aug '20	166	89%
Jul '20	185	87%
Jun '20	161	94%



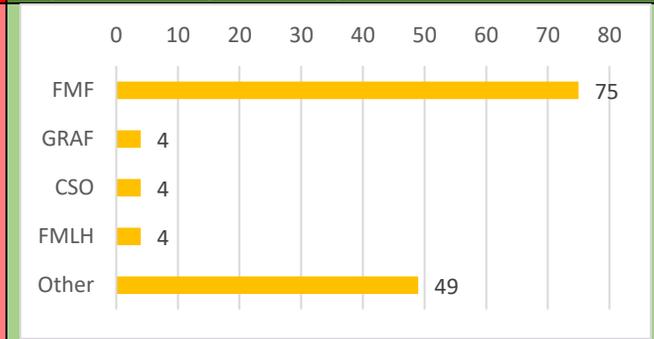
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

September Hospital Transports = 136



Community Risk Reduction

Operational Performance Measure:
Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

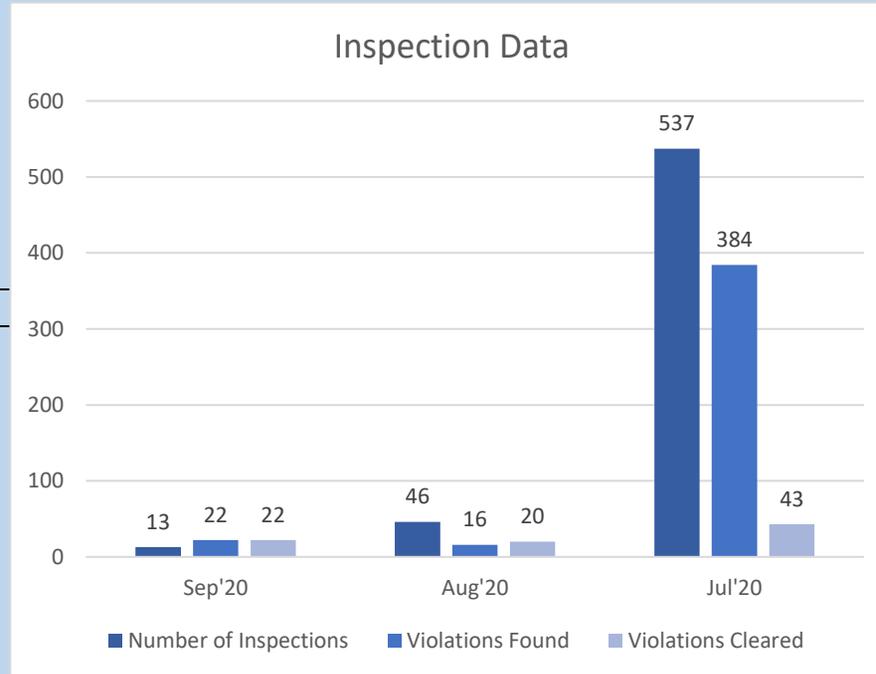
Current Report Period: September 2020

Data Source: ProPhoenix Software

Inspections will resume in October, as they have been delayed due to the implemented COVID-19 precautions.

Rolling 3 Month Activity:

Reporting Period	#Inspections	#Cleared
Sep '20	13	22
Aug '20	46	20
Jul '20	537	43



Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Department Training

Operational Performance Measure:

Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.

Current Report Period: **September 2020**

Data Source: ProPhoenix Software



After 11 years with GFD, Lt. Pete Silvis has taken a leave of absence to start his *new* job with Milwaukee Fire. Pete is a respected & knowledgeable officer, and we will miss him. We wish you the best, Lieutenant!



Cletus is doing fine!

A horse inside it's trailer was spooked by something, and while attempting to break free, had fallen on its side between two of the permanent retaining dividers within the trailer and became stuck.

Chief Delain was first on scene and helped devise a plan to get the horse free by using our hydraulic rams to spread the metal posts surrounding the horse.. Luckily, there were two veterinarians on scene and along with our paramedics, the horse was sedated enough to allow the dept to get to work. As you can see in the photos, we limited our personnel in the trailer to minimize any injuries to the horse and our firefighters.

Analysis:

Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.

Goals:

Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.

Comments:

Training falls into these major categories:

- Fire Ops
- EMS
- Officer Development
- Driver/Pump Operator Development
- Other

Incident Trends

GFD Strategic Priorities:
Provide Quality Emergency Services

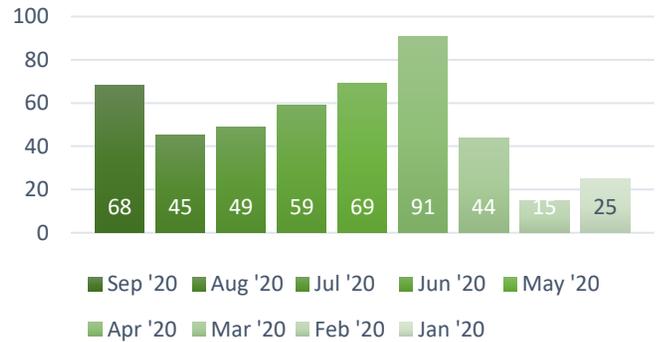
Current Report Period: September 2020

Data Source: ProPhoenix Software

	Sep-20
EMS call (non-MVA)	123
Alarm System Sounded, malfunction	21
False alarm	3
MVA, with injuries	7
MVA, general cleanup	6
Building Fire	0



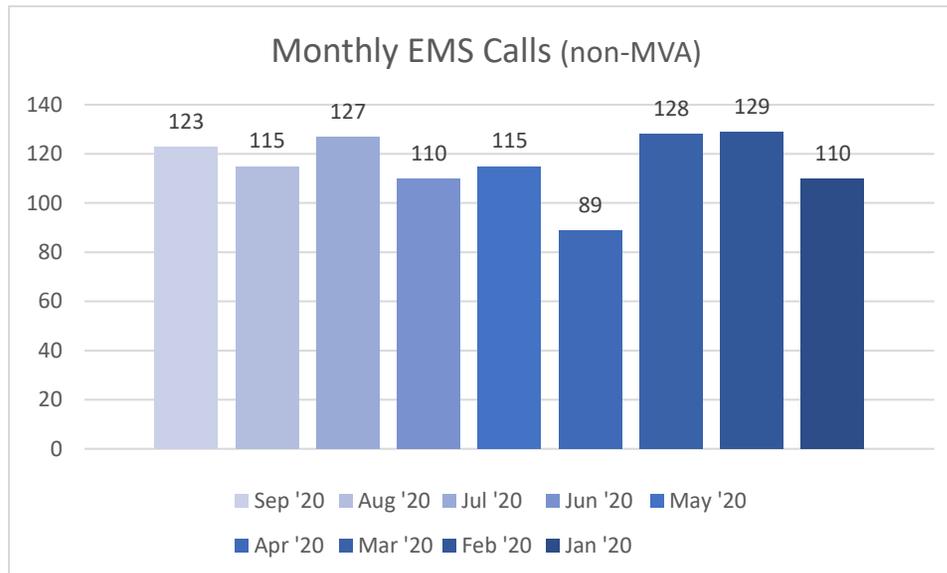
Burn Permits per Month



2020 YTD = 465

2019 = 442
2018 = 446
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.