Germantown Fire Department

Monthly Report

JUNE 2020

Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide	Operational Performance Measure: To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.

GFD Strategic Priorities:
Provide Quality Emergency Services
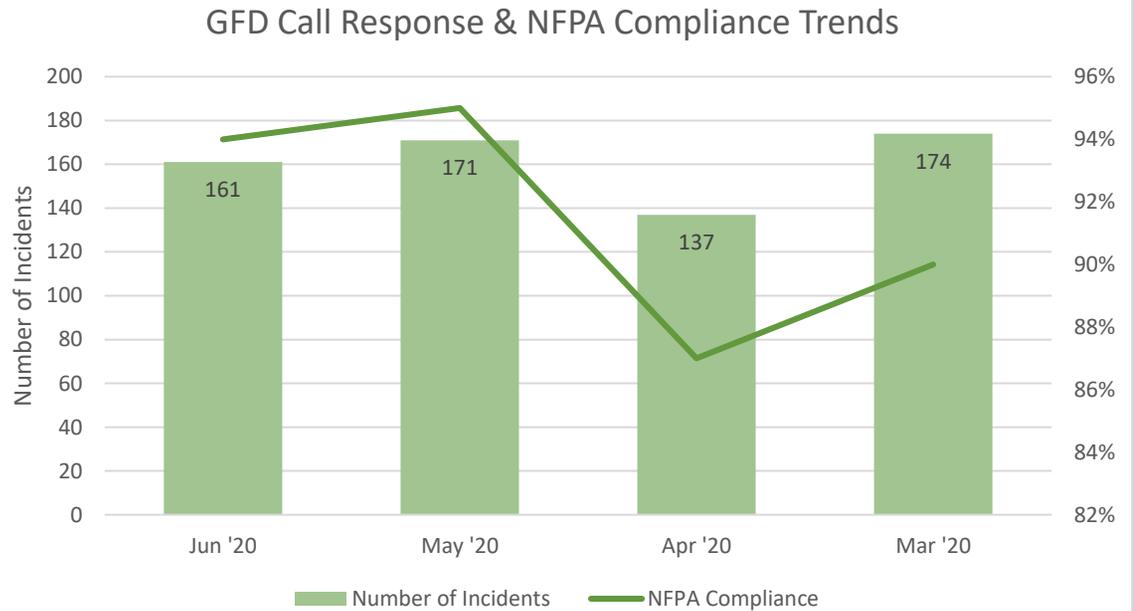
Performance Target:
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: June 2020

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Jun '20	161	94%
May '20	171	95%
Apr '20	137	87%
Mar '20	174	90%

GFD Call Response & NFPA Compliance Trends

Number of Incidents: Jun '20: 161, May '20: 171, Apr '20: 137, Mar '20: 174

Legend: Number of Incidents | NFPA Compliance

Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

June Hospital Transports = 121

FMF	64
GRAF	5
FMLH	4
OTHER	48
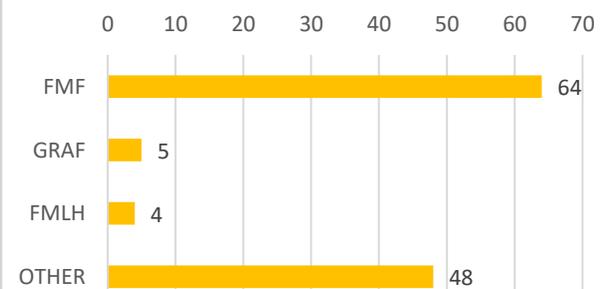
Community Risk Reduction	Operational Performance Measure: Efficient Deployment of resources to support Community Risk Reduction initiatives.

GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
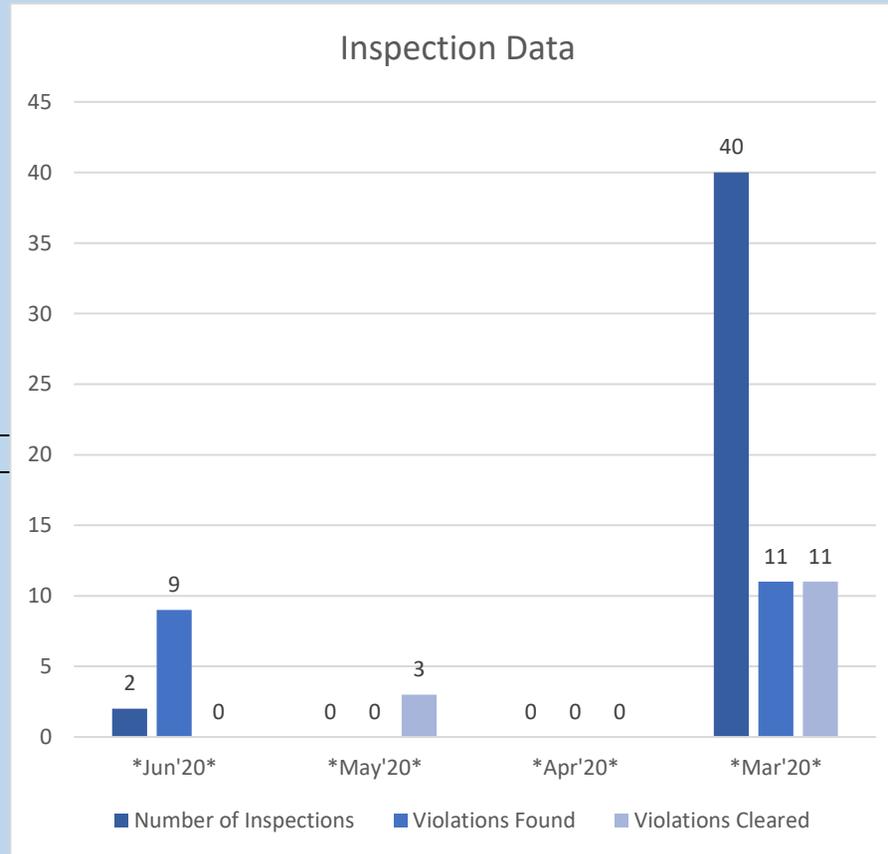Risks in the community are minimized through a proactive Community Risk Reduction system.
==***Inspections will resume 07/01/2020***==

Current Report Period: June 2020

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	#Inspections	#Cleared
Jun '20	2	0
May '20	0	3
Apr '20	0	0
Mar '20	40	11

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Inspection Data

Reporting Period	Number of Inspections	Violations Found	Violations Cleared
Jun'20	2	9	0
May'20	0	0	3
Apr'20	0	0	0
Mar'20	40	11	11

Department Training	Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.
GFD Strategic Priorities: Provide Quality Emergency Services	Performance Target: Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.
Current Report Period: **June 2020**	
Data Source: ProPhoenix Software	

June training:
- **Minuteman hose packing**
- **Vertical ventilation**
- **Burn house prep**

Kiwanis of Germantown, WI
June 23 at 9:49 AM · 🌐

4th of July Reverse Parade
Saturday, July 4
Starts at 10am

Germantown Wisconsin Fire Department
June 25 at 2:57 PM · 🌐

Kiwanis club has released the parade info. Times and route are listed. Again, we will be live streaming on Facebook to give you updates so make sure everyone follows us and we can keep you updated!

FOLLOW and LIKE!😎

Analysis:	Goals:	Comments:
Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.	Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.	Training falls into these major categories: • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other

Incident Trends

	Jun-20
EMS call (non-MVA)	110
Alarm System Sounded, malfunction	13
MVA, with injuries	7
Dispatched & canceled en route	5
Passenger vehicle fire	3
False Alarm	3
Excessive heat/scorch; no ignition	3

Burn Permits per Month

Jun '20: 59
May '20: 69
Apr '20: 91
Mar '20: 44
Feb '20: 15
Jan '20: 25
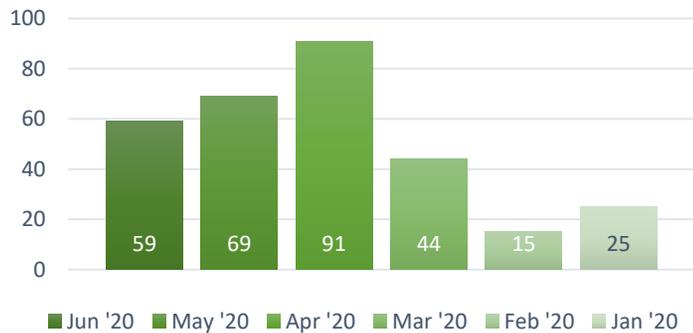
2020 YTD = 303
_2019 =442_
_2018 = 446_
_2017 = 385_
_2016 = 366_

Monthly EMS Calls (non-MVA)

Jun '20: 110
May '20: 115
Apr '20: 89
Mar '20: 128
Feb '20: 129
Jan '20: 110
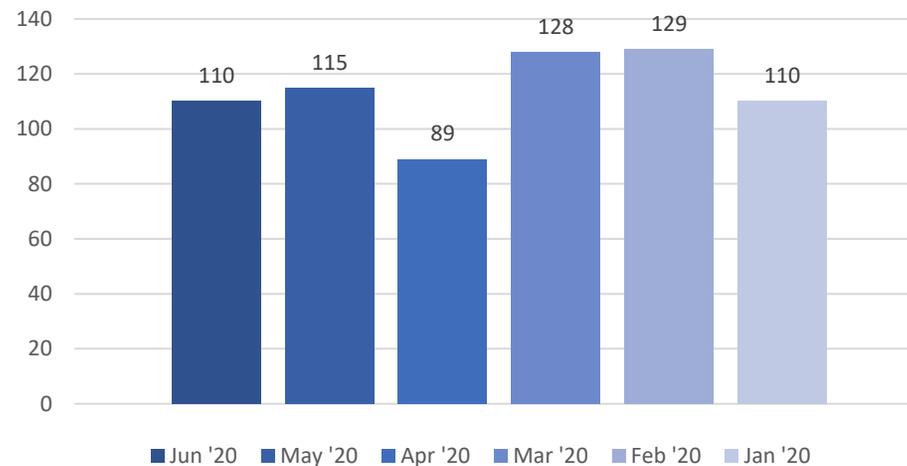
Analysis:

Incident Trends will feature the number of _Building Fire_ incidents each month, the _Top (5) Incident Types_ based on activity, and _Burn Permits Issued_.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.