Germantown Fire Department

Monthly Report

FEBRUARY 2020

Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide	Operational Performance Measure: To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.

GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: February 2020

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

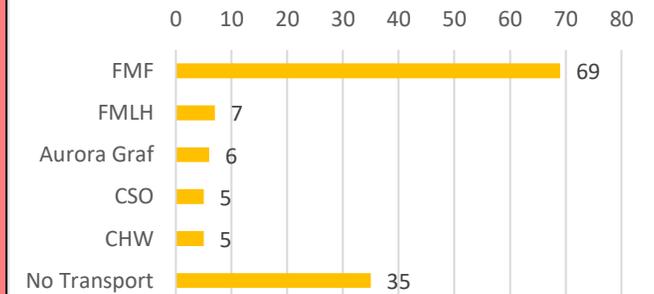| Reporting Period	Number of Incidents	NFPA Compliance
Feb '20	174	90%
Jan '20	152	89%
Dec '19	167	87%
Nov '19	144	94%

GFD Call Response & NFPA Compliance Trends
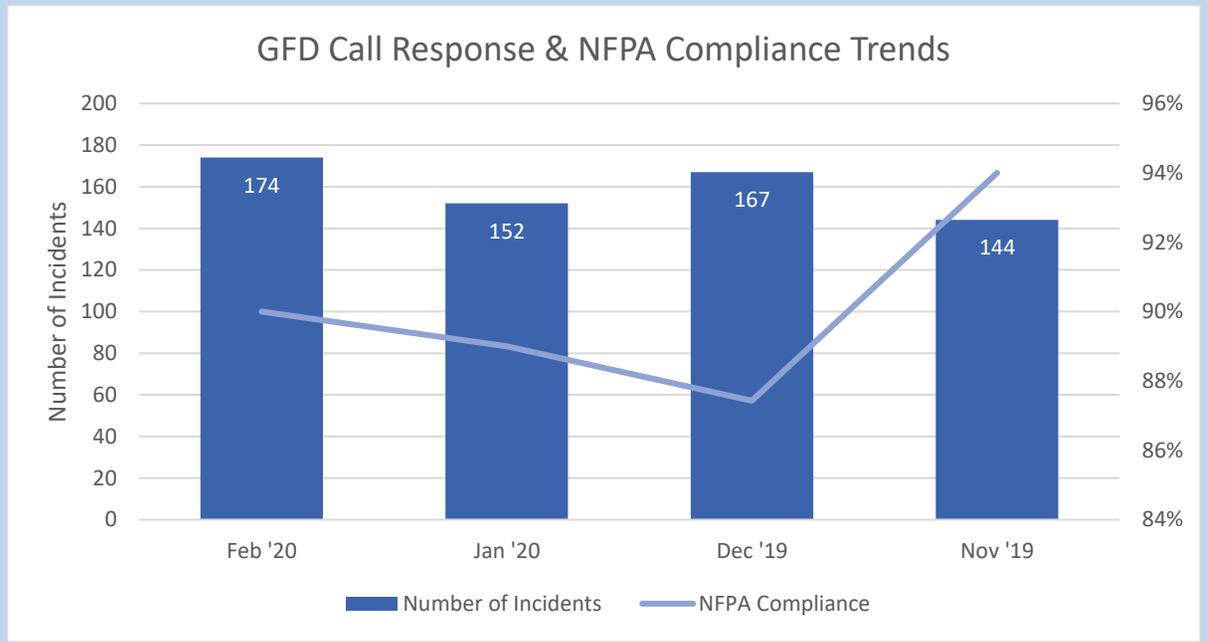
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

February Hospital Transports = 127

FMF	69
FMLH	7
Aurora Graf	6
CSO	5
CHW	5
No Transport	35

GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: February 2020

**Data Source:** ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	#Inspections	#Cleared
Feb '20	141	39
Jan '20	101	46
Dec '19	117	55
Nov '19	151	120

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Inspection Data
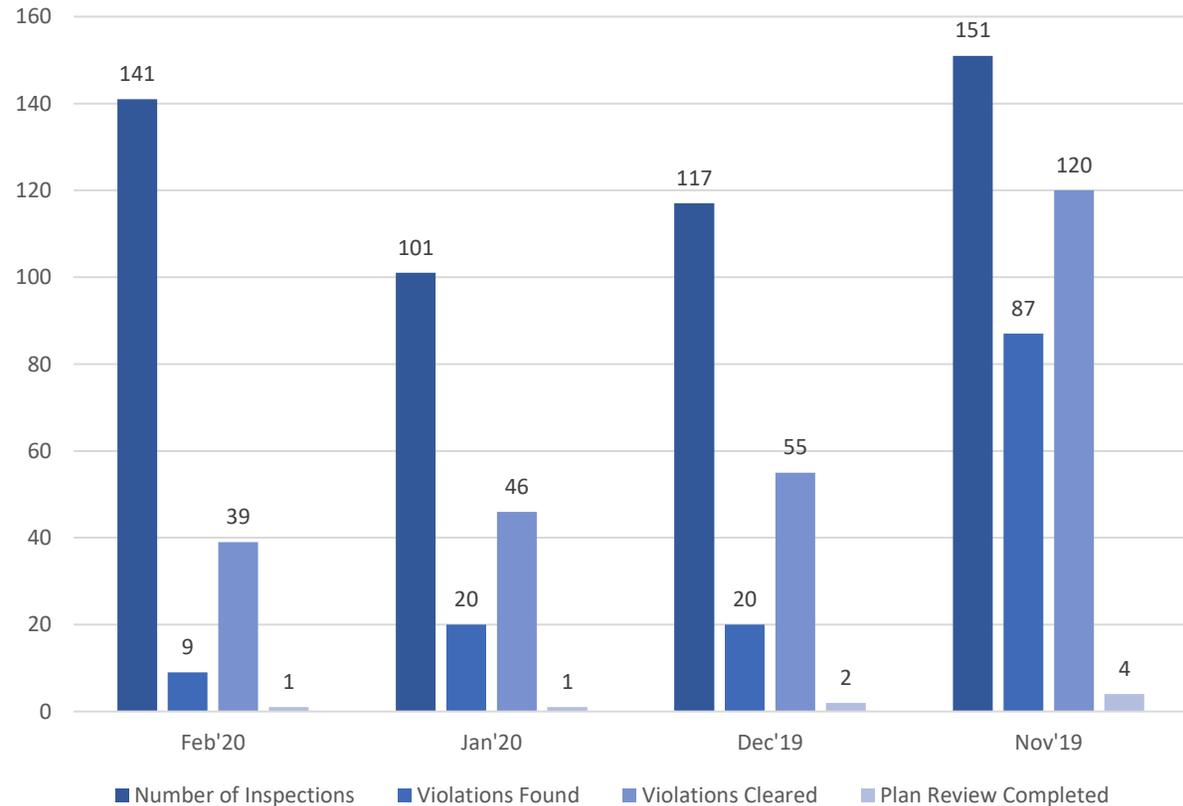
Department Training	Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.
GFD Strategic Priorities: Provide Quality Emergency Services	**Performance Target:** Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.
Current Report Period: **February 2020**	

Data Source: ProPhoenix Software

NEW PATCH!

February Training Topics:
- **STEMI Training (FMF)**
- **Ice Rescue**
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Thanks to Sam Schneider for showing us the previous GFD patches…

| **Analysis:**	**Goals:**	**Comments:**
Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.	Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.	Training falls into these major categories: • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other

Incident Trends

	Feb-20
EMS call (non-MVA)	129
Alarm System Sounded, malfunction	10
MVA, with injuries	5
Alarm System Sounded, no fire	5
Smoke or Odor Removal	4
Building Fire	2

Burn Permits per Month

Feb '20	Jan '20	Dec '19	Nov '19
15	25	19	34
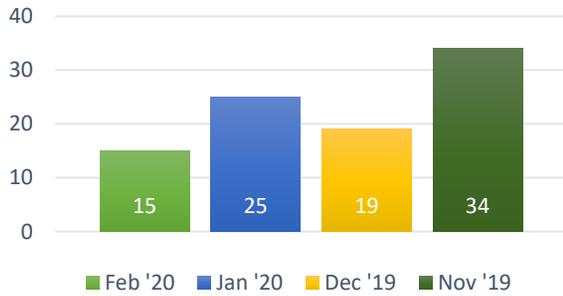
2020 YTD = 40
2019 = 442
2018 = 446
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)

Feb '20	Jan '20	Dec '19	Nov '19
129	110	110	94
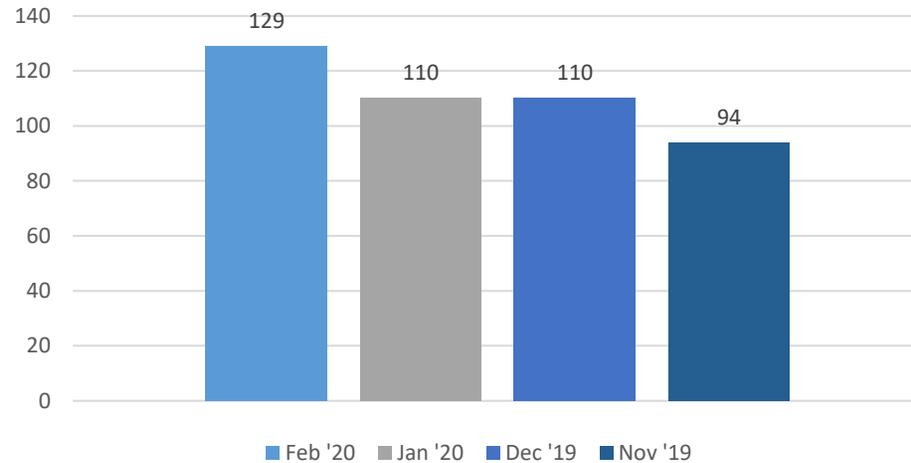
Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.