Germantown Fire Department

Monthly Report

NOVEMBER 2019

Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide

Operational Performance Measure:
To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.

GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: November 2019

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Nov '19	144	94%
Oct '19	167	89%
Sep '19	174	94%
Aug '19	170	94%

GFD Call Reponse & NFPA Compliance Trends

Number of Incidents:
- Nov '19: 144 (94%)
- Oct '19: 167 (89%)
- Sep '19: 174 (94%)
- Aug '19: 170 (94%)

Legend: Number of Incidents — NFPA Compliance
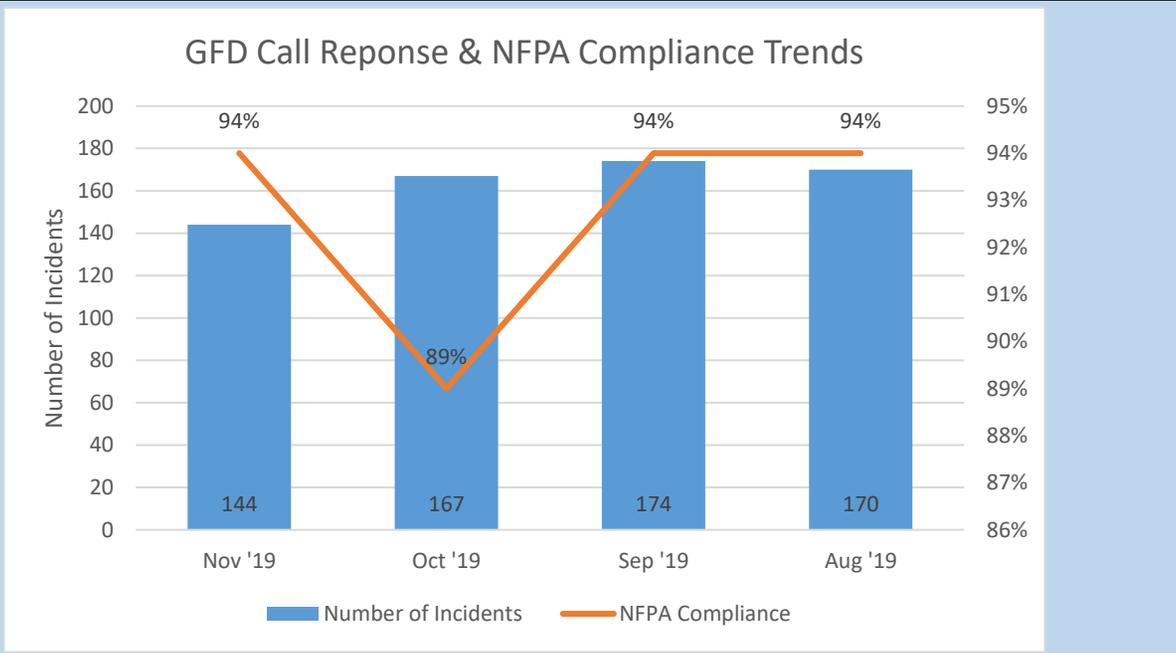
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

November Hospital Transports = 113

CMH	53
GRAF	2
SMO	2
OTHER	53
NO TRANSP	3
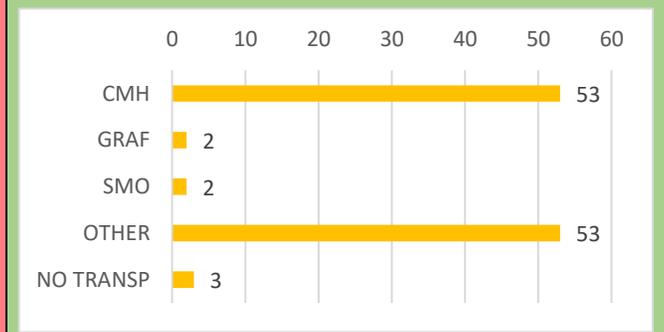
Community Risk Reduction

GFD Strategic Priorities:
Provide Quality Emergency Services

Current Report Period: **November 2019**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	#Inspections	#Cleared
Nov '19	151	120
Oct '19	161	63
Sep '19	184	160
Aug '19	224	88

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

GFD Inspections

Department Training	Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.	
GFD Strategic Priorities: Provide Quality Emergency Services	**Performance Target:** Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.	
Current Report Period: **November 2019**		
Data Source: ProPhoenix Software		

November Training Topics:
- **EMS Airway**
- **Drafting from 1764**
- **Hydrant Pumping with 1771**
- **Ropes & Knots**
- **Cold Water Rescue**

Analysis:	**Goals:**	**Comments:**
Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.	Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.	Training falls into these major categories: • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other

Incident Trends

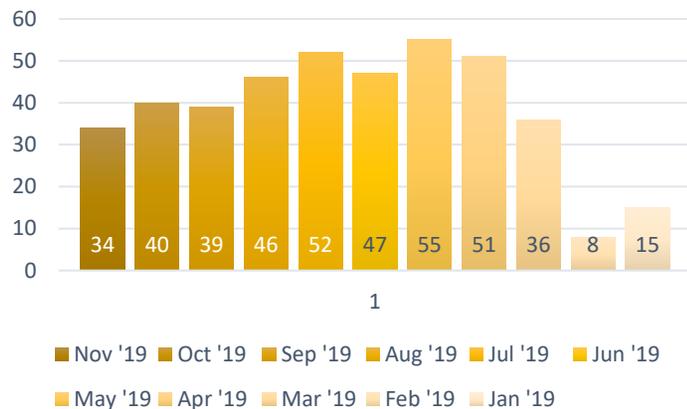**GFD Strategic Priorities:**
Provide Quality Emergency Services

Current Report Period: November 2019

Data Source: ProPhoenix Software

	Nov-19
EMS call (non-MVA)	94
Alarm System Sounded, malfunction	13
MVA, with injuries	7
CO incident	5
Smoke or odor removal	4
Bldg fire	3

Burn Permits per Month

Values: 34, 40, 39, 46, 52, 47, 55, 51, 36, 8, 15

Legend: Nov '19, Oct '19, Sep '19, Aug '19, Jul '19, Jun '19, May '19, Apr '19, Mar '19, Feb '19, Jan '19

2019 YTD = 423
2018 = 446
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)

Values: 94, 104, 120, 118, 123, 144, 120, 114, 103, 120, 116

Legend: Nov '19, Oct '19, Sep '19, Aug '19, Jul '19, Jun' 19, May '19, Apr '19, Mar '19, Feb '19, Jan '19
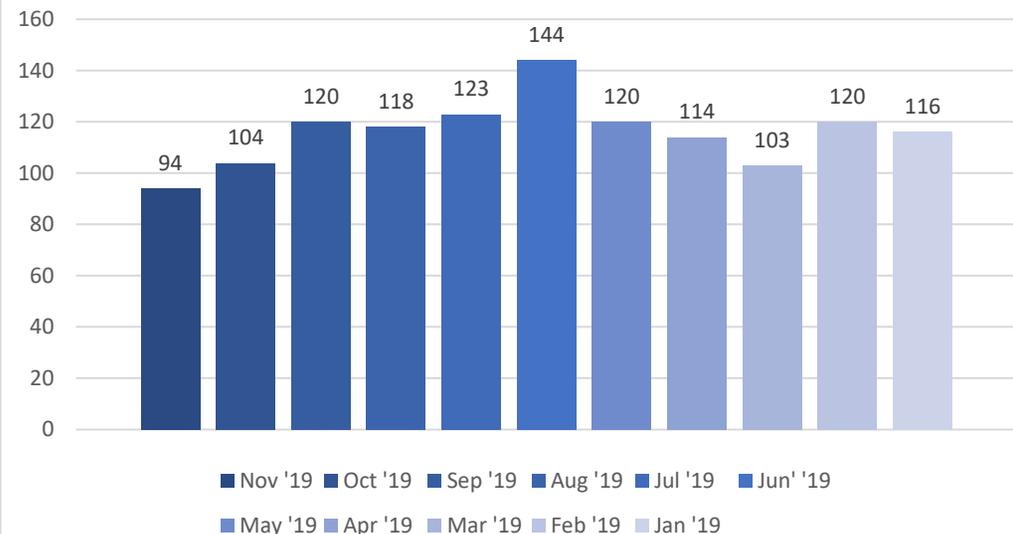
Analysis:	Goals:	Comments:
Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.	Feature monthly Incident Activity to represent GFD resource allocation and utilization.	**Patient Contact** information is reflected in the graph "Hospital Transports" displayed earlier in this report.