

# Germantown Fire Department

## Monthly Report

OCTOBER 2019



Respectfully Submitted

John Delain

Fire Chief

# Response Village-Wide

## Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first Fire or EMS unit and not the EFF.



## GFD Strategic Priorities:

Provide Quality Emergency Services

## Performance Target:

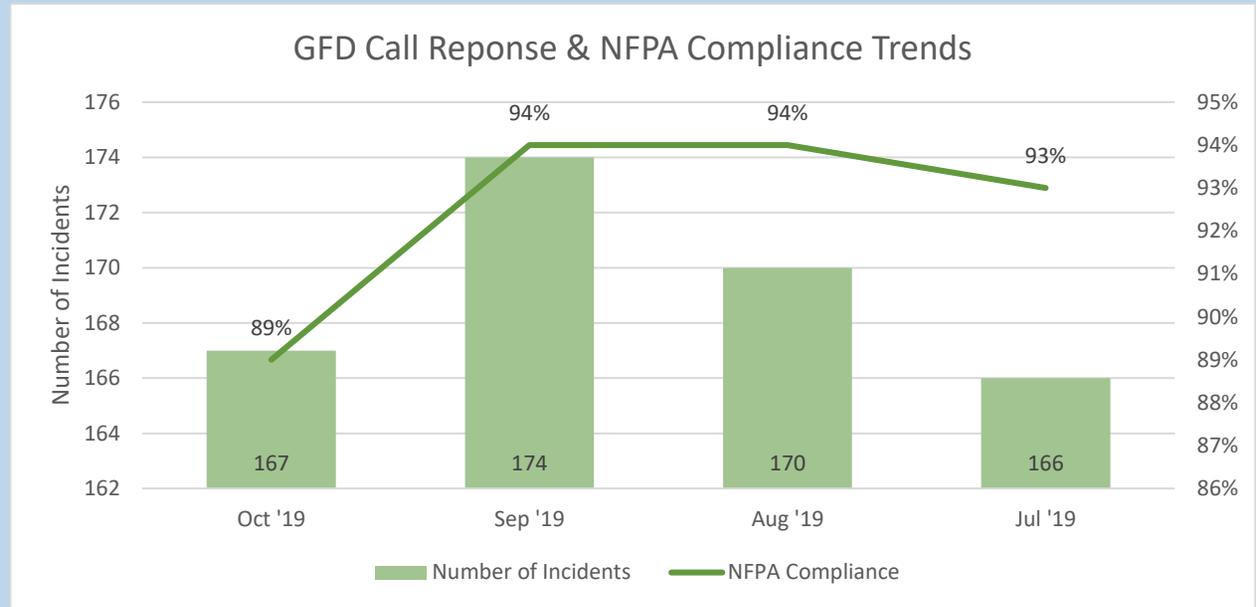
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **October 2019**

Data Source: ProPhoenix Software

### Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Oct '19	167	89%
Sep '19	174	94%
Aug '19	170	94%
Jul '19	166	93%



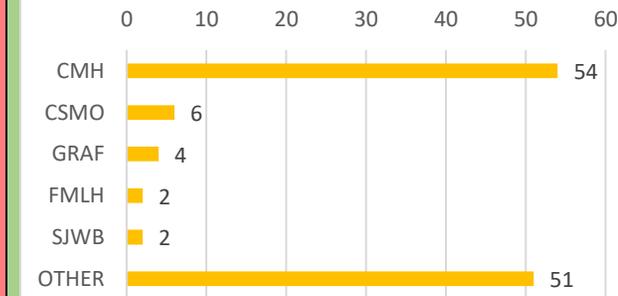
## Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

## Goals:

Increase towards compliance in comparison to previous months.

## October Hospital Transports = 119



## Community Risk Reduction

**Operational Performance Measure:**  
Efficient Deployment of resources to support Community Risk Reduction initiatives.



**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Performance Target:**  
Risks in the community are minimized through a proactive Community Risk Reduction system.

**Current Report Period: October 2019**

**Data Source:** ProPhoenix Software

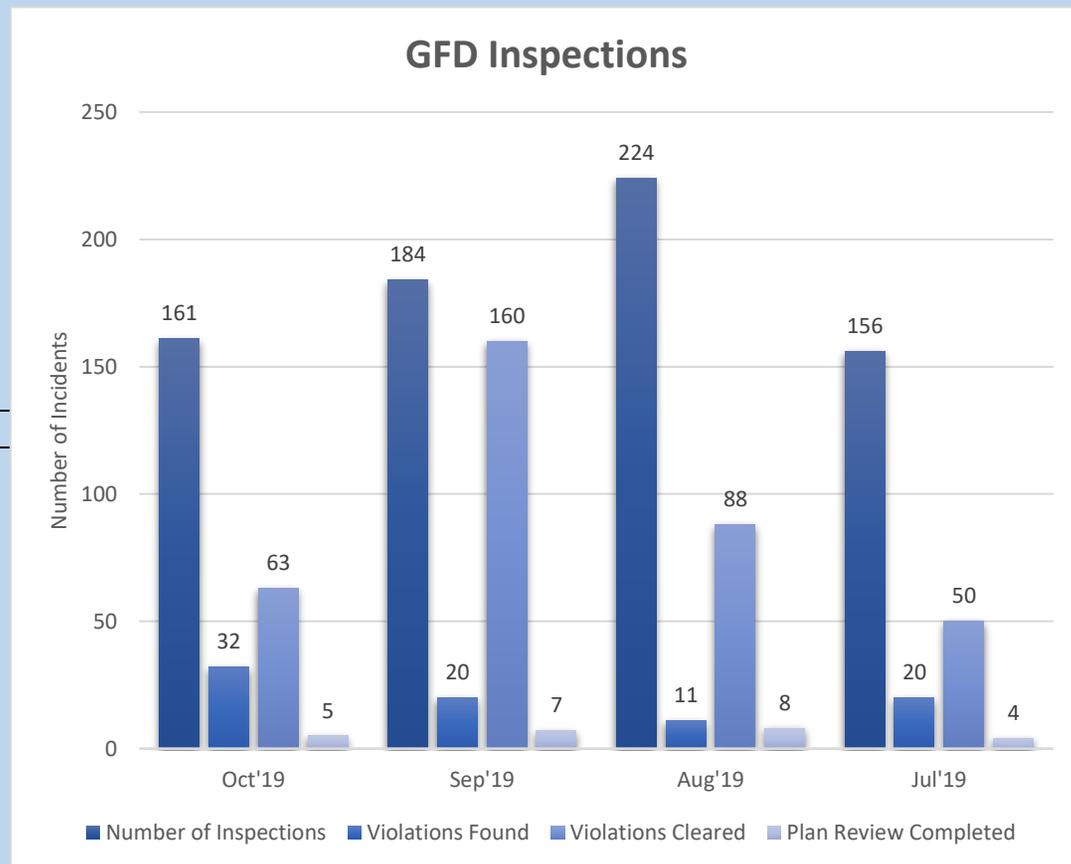
### Rolling 4 Month Activity:

Reporting Period	#Inspections	#Cleared
Oct '19	161	63
Sep '19	184	160
Aug '19	224	88
Jul '19	156	50

### Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.



<p style="text-align: center;"><b>Department Training</b></p>	<p><b>Operational Performance Measure:</b> Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.</p>		
<p><b>GFD Strategic Priorities:</b> Provide Quality Emergency Services</p>	<p><b>Performance Target:</b> Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.</p>		
<p><b>Current Report Period:</b> October 2019</p>			
<p><b>Data Source:</b> ProPhoenix Software</p>			
<p><b>October Training Topics:</b></p> <ul style="list-style-type: none"> <li>• Driver Operator</li> <li>• OB Emergencies-CMH</li> <li>• Rope Rescue</li> </ul> <p>Also hosted the 2019 Fire Safety Fair on 10/5/19</p>			
<p><b>Analysis:</b></p>	<p><b>Goals:</b></p>		<p><b>Comments:</b></p>
<p>Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.</p>	<p>Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.</p>		<p><u>Training falls into these major categories:</u></p> <ul style="list-style-type: none"> <li>• Fire Ops</li> <li>• EMS</li> <li>• Officer Development</li> <li>• Driver/Pump Operator Development</li> <li>• Other</li> </ul>

## Incident Trends

**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Current Report Period:** October 2019

**Data Source:** ProPhoenix Software

	Oct-19
EMS call (non-MVA)	104
Alarm System Sounded, malfunction	20
MVA, with injuries	10
False alarm	5
Dispatched & canceled en route	3
Bldg fire	6



### Burn Permits per Month



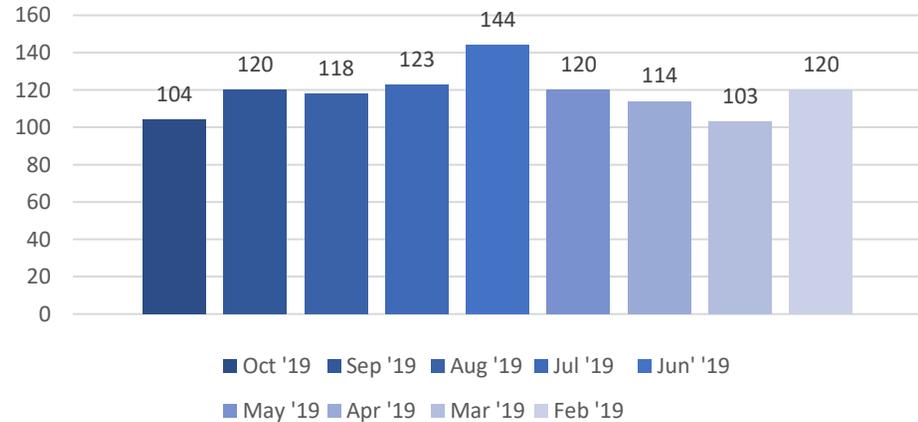
**2019 YTD = 389**

2018 = 446

2017 = 385

2016 = 366

### Monthly EMS Calls (non-MVA) YTD=1,078



#### Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

#### Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

#### Comments:

**Patient Contact** information is reflected in the graph "Hospital Transports" displayed earlier in this report.