

Germantown Fire Department

Monthly Report

NOVEMBER 2018



Respectfully Submitted
John Delain
Fire Chief

Solving Problems 24/7

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

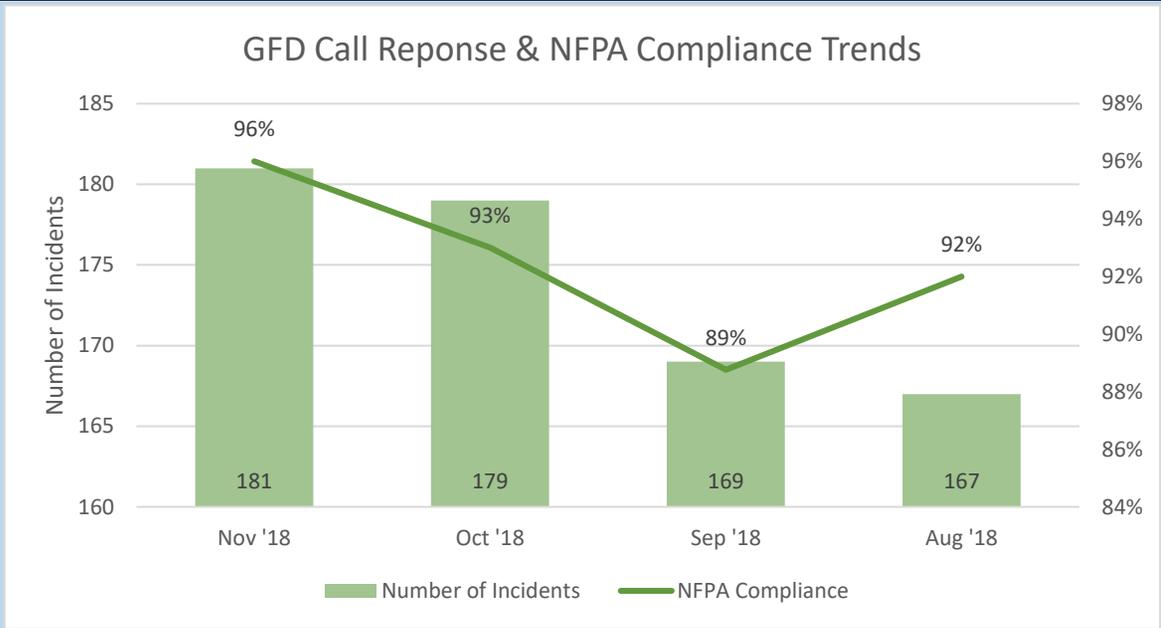
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **Nov 2018**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Nov '18	181	96%
Oct '18	178	93%
Sep '18	169	89%
Aug '18	167	92%



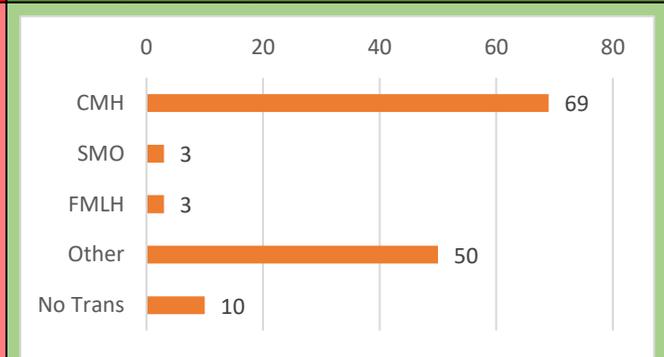
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

Nov Hospital Transports = 135



Community Risk Reduction

Operational Performance Measure:

Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: **Nov 2018**

Data Source: ProPhoenix Software

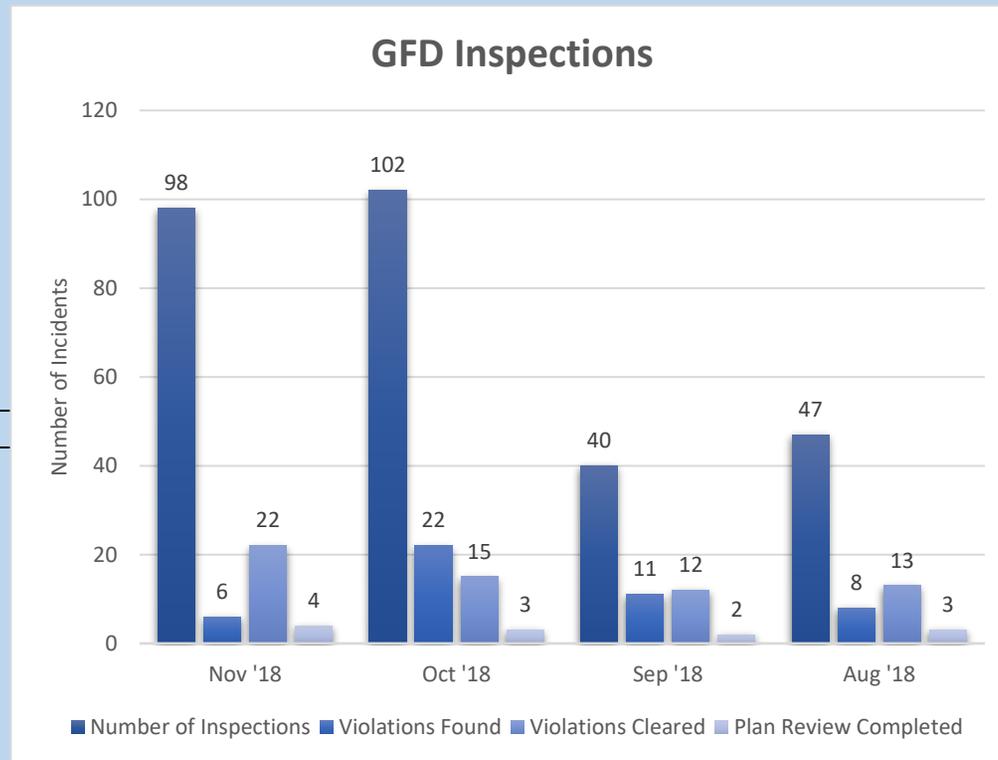
Rolling 4 Month Activity:

Reporting Period	#Inspections	#Cleared
Nov '18	98	22
Oct '18	102	15
Sep '18	40	12
Aug '18	47	13

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.



<p style="text-align: center;">Department Training</p>	<p>Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.</p>		
<p>GFD Strategic Priorities: Provide Quality Emergency Services</p>	<p>Performance Target: Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.</p>		
<p>Current Report Period: Nov 2018</p>			
<p>Data Source: ProPhoenix Software</p>			
<p><u>NOVEMBER TRAINING TOPICS:</u></p> <ul style="list-style-type: none"> • EMS Scenarios • Department Organization • Administrative Scheduling • Fit Testing <p><u>November Milestones:</u></p> <p>Birthday:</p> <ul style="list-style-type: none"> • S. Hersh <p>Service Anniversary:</p> <ul style="list-style-type: none"> • Mayer – 2 years 	<div style="border: 1px solid black; padding: 10px;"> <p>The Germantown Fire Department participated in the 2018 Kohls Salute to Veterans at the Corporate Campus in Menomonee Falls on 11/08/18.</p> </div>		
<p>Analysis:</p>	<p>Goals:</p>	<p>Comments:</p>	
<p>Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.</p>	<p>Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.</p>	<p><u>Training falls into these major categories:</u></p> <ul style="list-style-type: none"> • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other 	

GFD Strategic Priorities:
Provide Quality Emergency Services

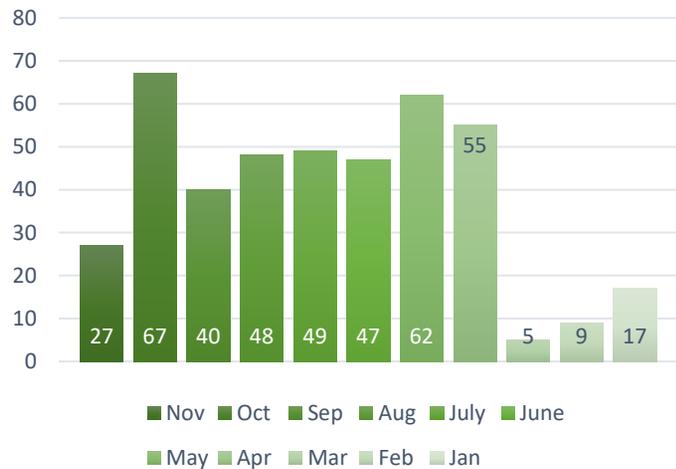
Current Report Period: Nov 2018

Data Source: ProPhoenix Software

	Nov-18
EMS call (non-MVA)	115
Alarm System Sounded, malfunction	18
MVA, with injuries	9
Passenger Vehicle Fire	4
Dispatched & canceled en route	4
Bldg fire	4

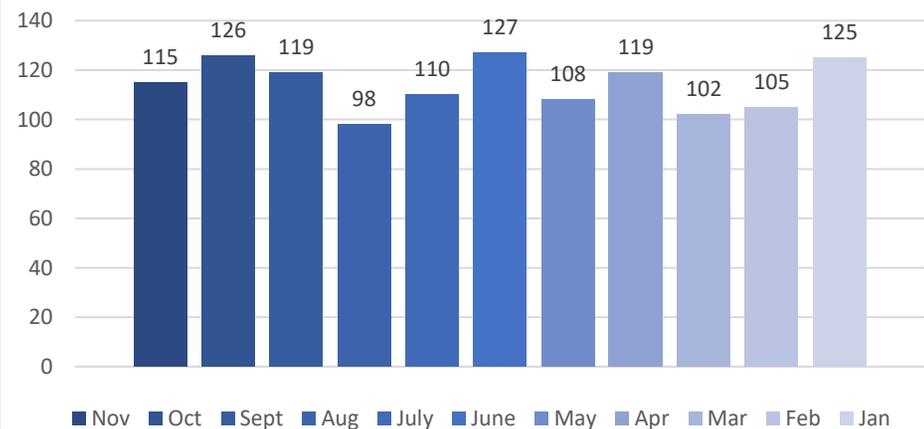


2018 Burn Permits



2018 YTD: 426
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.