

Germantown Fire Department

Monthly Report

MAY 2018



Respectfully Submitted
John Delain
Interim Fire Chief

Solving Problems 24/7

Monthly Report Information

May Milestones:

<u>Birthdays</u>	<u>Service Anniversaries</u>
Chenery	Chenery
Delain, J.	Holms, R.
Reimer	
Silvis	
Wolf	



Virginia Highlands dropped off gift bags and a cake at Station 2 during EMS Week.

EMS STRONG National EMS Week is May 20-26 2018

ALWAYS IN SERVICE

It's about so much more than lights and sirens. It's about giving the most of ourselves in the name of helping others. It's about being there for people when things go wrong—and doing our part to help make sure things go right. It's about supporting each other when things get tough, and being there for our communities when they look to us for help. It's about being in service to others, every day.

CALLED TO CARE

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

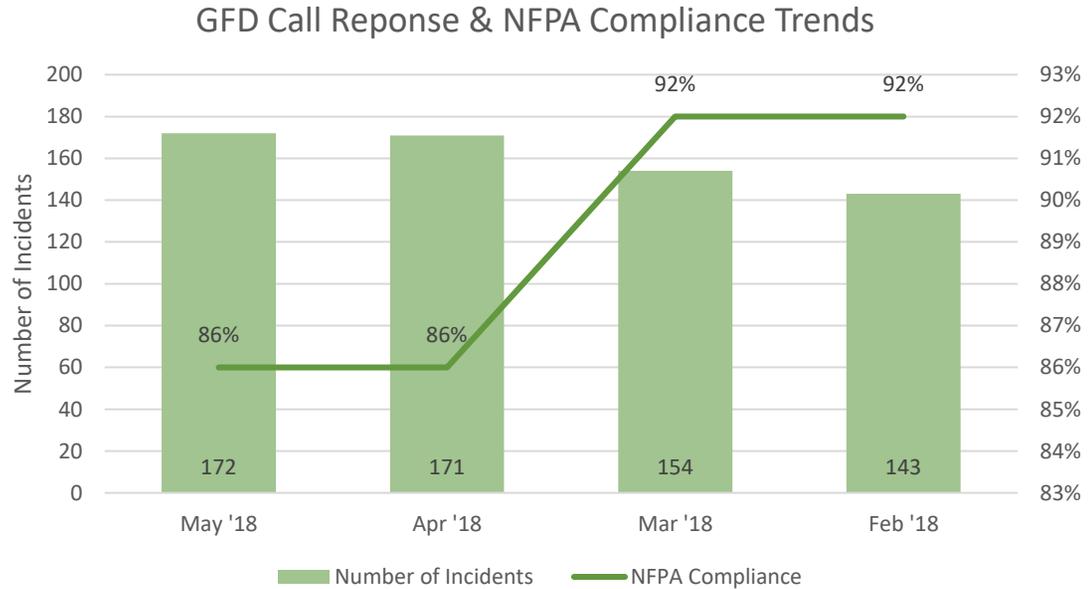
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **May 2018**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
May '18	172	86%
Apr '18	171	86%
Mar '18	154	92%
Feb '18	143	92%



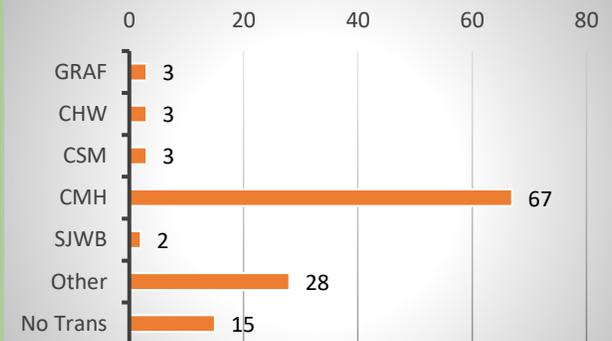
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

May Hospital Transports = 121



Community Risk Reduction

Operational Performance Measure:
Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: May 2018

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

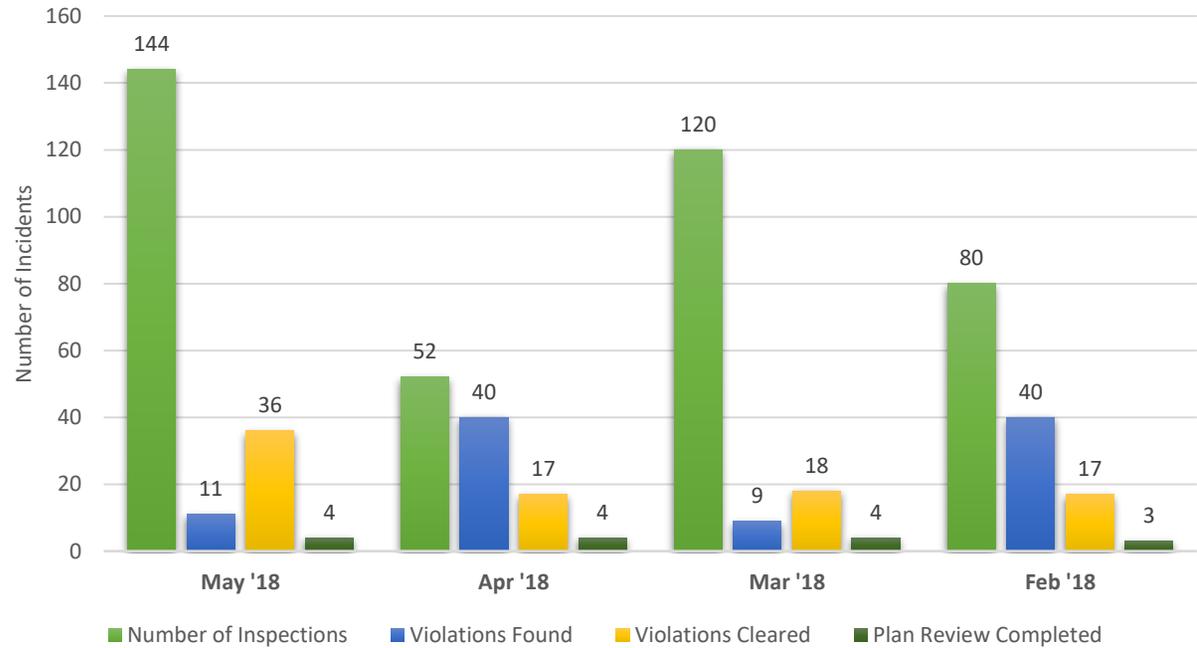
Reporting Period	#Inspections	#Cleared
May '18	144	36
Apr '18	52	17
Mar '18	120	18
Feb '18	80	17

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

Monthly Inspections



<p style="text-align: center;">Department Training</p>	<p>Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.</p>	
<p>GFD Strategic Priorities: Provide Quality Emergency Services</p>	<p>Performance Target: Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.</p>	
<p>Current Report Period: May 2018</p>		
<p>Data Source: ProPhoenix Software</p>		
<p style="text-align: center;"><u>TRAINING TOPICS FOR MAY:</u></p> <p style="text-align: center;">EMS Training Extrication/Stokes Basket Pumping – Drafting Ladder 71 with cones Fairway Knolls Walkthrough</p>		
<p>Analysis:</p>	<p>Goals:</p>	<p>Comments:</p>
<p>Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.</p>	<p>Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.</p>	<p><u>Training falls into these major categories:</u></p> <ul style="list-style-type: none"> • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other



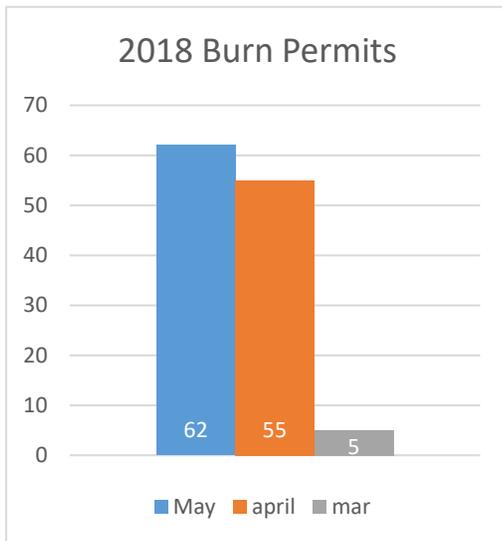
Incident Trends

GFD Strategic Priorities:
Provide Quality Emergency Services

Current Report Period: May 2018

Data Source: ProPhoenix Software

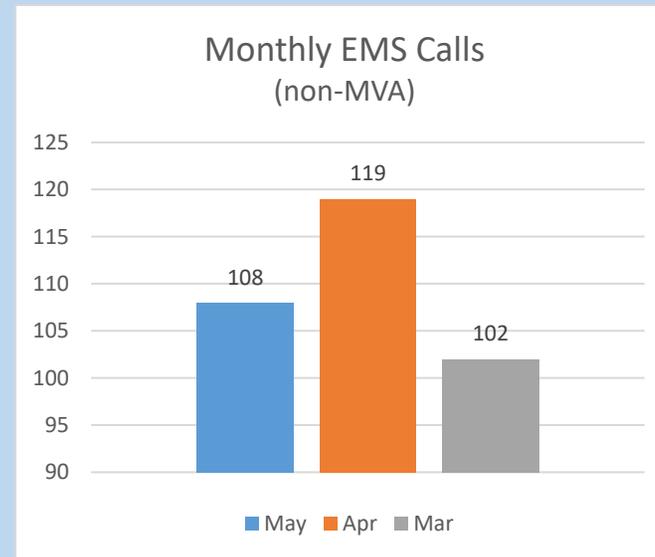
	May-18
EMS call (non-MVA)	108
MVA, no injuries	8
Alarm System Sounded, no fire	8
Passenger Vehicle Fire	6
Unintentional transmission of alarm	6
Bldg Fire	2



2018 YTD: 148
2017 = 385
2016 = 366

	Apr-18
EMS call (non-MVA)	119
Alarm System Sounded, no fire	4
Grass Fire	3
Rescue EMS Call, Other	3
Alarm System Sounded, malfunction	3
Bldg Fire	3

	Mar 2018
EMS call (non-MVA)	102
Alarm System Sounded, malfunction	7
Smoke Detector Activation, no fire	7
Alarm System Sounded, no fire	5
MVA, no injuries	4
Bldg Fire	1



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.