

Germantown Fire Department

Monthly Report

DECEMBER 2018



Respectfully Submitted
John Delain
Fire Chief

Solving Problems 24/7

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **Dec 2018**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Dec '18	173	91%
Nov '18	181	96%
Oct '18	178	93%
Sep '18	169	89%

GFD Call Reponse & NFPA Compliance Trends



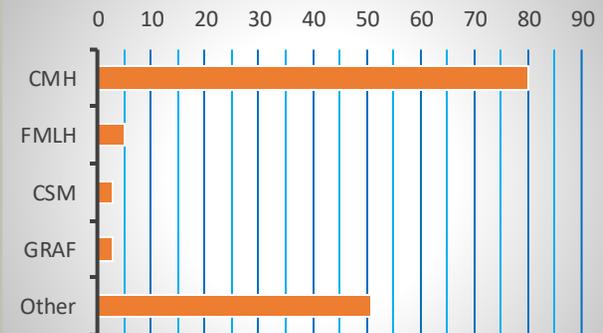
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

Dec Hospital Transports = 146



Community Risk Reduction

Operational Performance Measure:
Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: Dec 2018

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

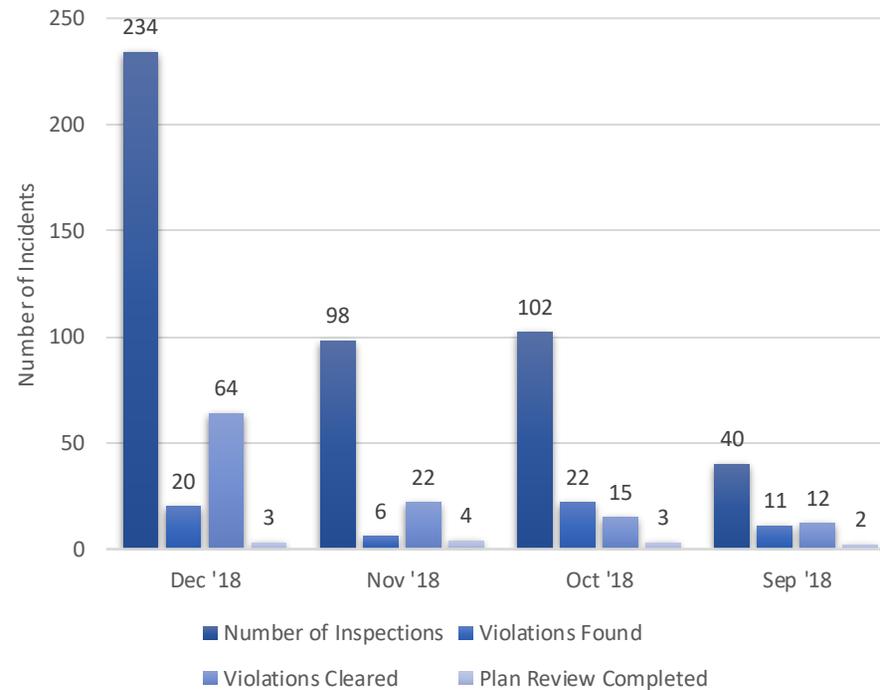
Reporting Period	#Inspections	#Cleared
Dec '18	234	64
Nov '18	98	22
Oct '18	102	15
Sep '18	40	12

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

GFD Inspections



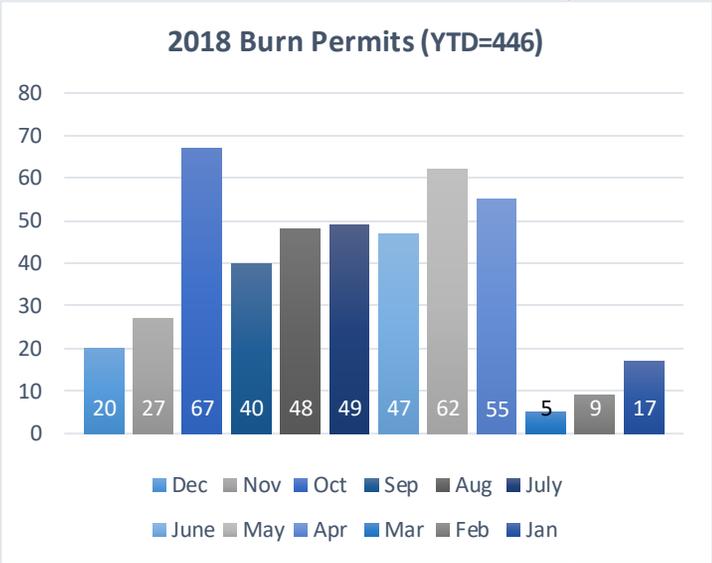
<p style="text-align: center;">Department Training</p>	<p>Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.</p>		
<p>GFD Strategic Priorities: Provide Quality Emergency Services</p>	<p>Performance Target: Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.</p>		
<p>Current Report Period: Dec 2018</p>			
<p>Data Source: ProPhoenix Software</p>			
<p>December Training Topics:</p> <ul style="list-style-type: none"> • EMS Review • ICE Rescue • Capnography w/ Dr Post <p>December Birthdays:</p> <ul style="list-style-type: none"> • P Braun • C Piette • C Rodriguez 			
<p>Analysis:</p>	<p>Goals:</p>		<p>Comments:</p>
<p>Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.</p>	<p>Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.</p>		<p><u>Training falls into these major categories:</u></p> <ul style="list-style-type: none"> • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other

GFD Strategic Priorities:
Provide Quality Emergency Services

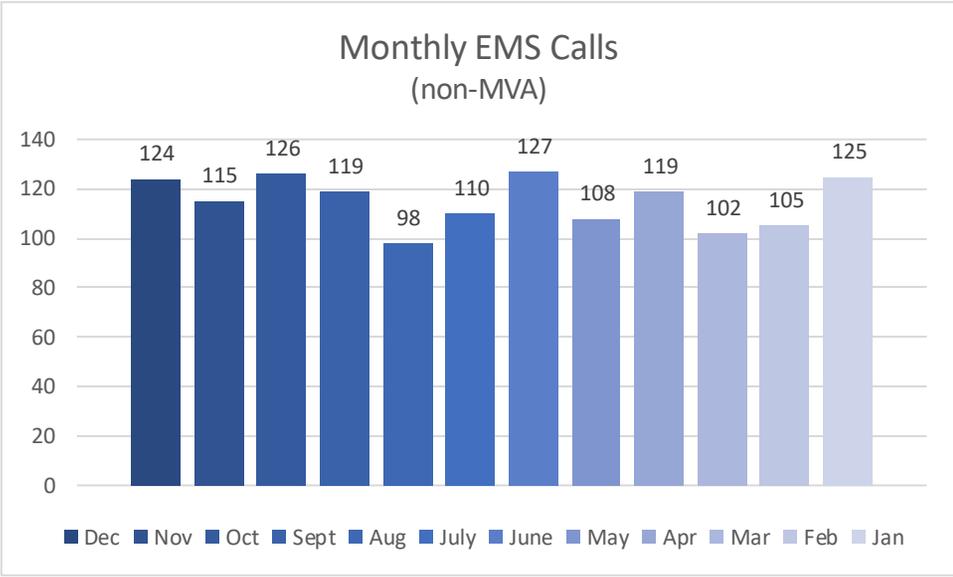
Current Report Period: Dec 2018

Data Source: ProPhoenix Software

	Dec-19
EMS call (non-MVA)	124
Alarm System Sounded, malfunction	13
MVA, with injuries	7
Vehicle accident, general cleanup	4
Bldg fire	5



2018 YTD: 446
2017 = 385
2016 = 366



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.