𝕲ermantown Fire Department

Monthly Report

APRIL 2018

Respectfully Submitted

John Delain

Interim Fire Chief

Solving Problems 24/7

Monthly Report Information

April Milestones:

Birthdays   Service Anniversaries
Jim Creegan
Steve Goetz
Mike Welnak

Ride in a Fire Truck Raffle Winner

Grade School Students on a Tour

High Angle Rescue Training in the Water Tower

Response Village-Wide

Operational Performance Measure:
To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time we are only tracking the arrival of the first fire or EMS unit and not the EFF.

GFD Strategic Priorities:
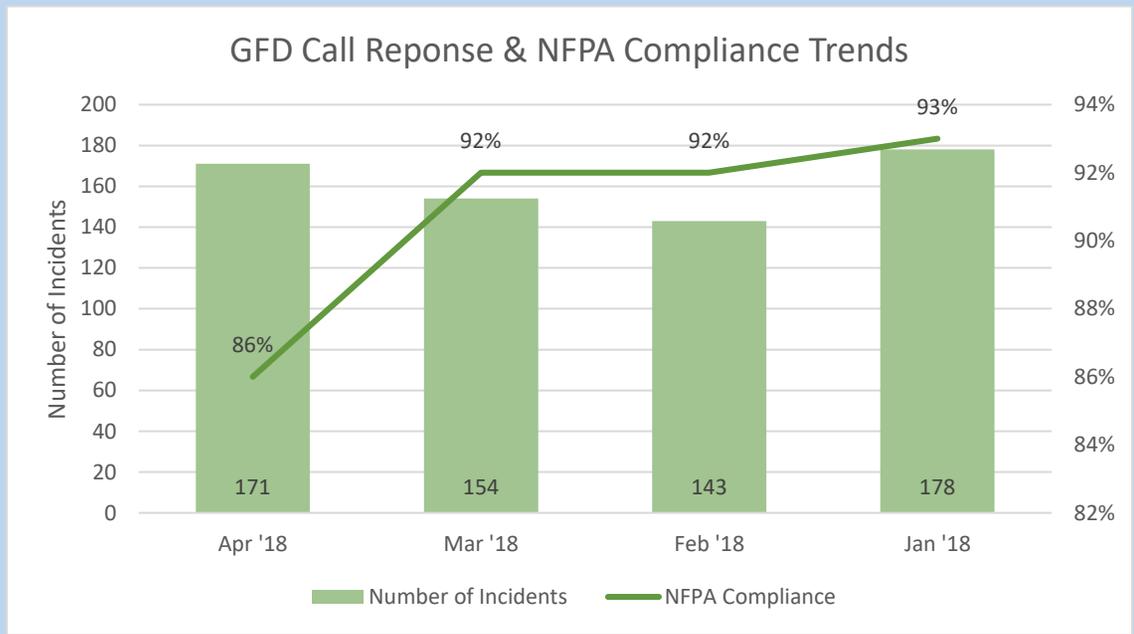Provide Quality Emergency Services

Performance Target:
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: April 2018

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Apr '18	171	86%
Mar '18	154	92%
Feb '18	143	92%
Jan '18	178	93%

GFD Call Reponse & NFPA Compliance Trends

Chart: Number of Incidents (bars) and NFPA Compliance (line)
- Apr '18: 171 incidents, 86%
- Mar '18: 154 incidents, 92%
- Feb '18: 143 incidents, 92%
- Jan '18: 178 incidents, 93%

Analysis:
The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the December trend and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:
Increase towards compliance in comparison to previous months.

April Hospital Transports = 115

Location	Count
GRAF	6
CSM	3
CMH	80
FMLH	1
SJWB	1
Other	15
No Trans	9
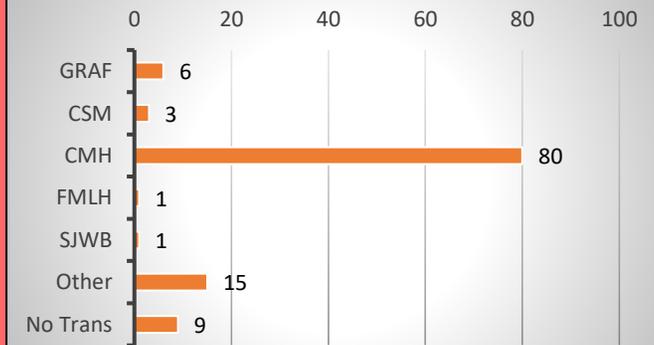
Community Risk Reduction	Operational Performance Measure: Efficient Deployment of resources to support Community Risk Reduction initiatives.

GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: **April 2018**

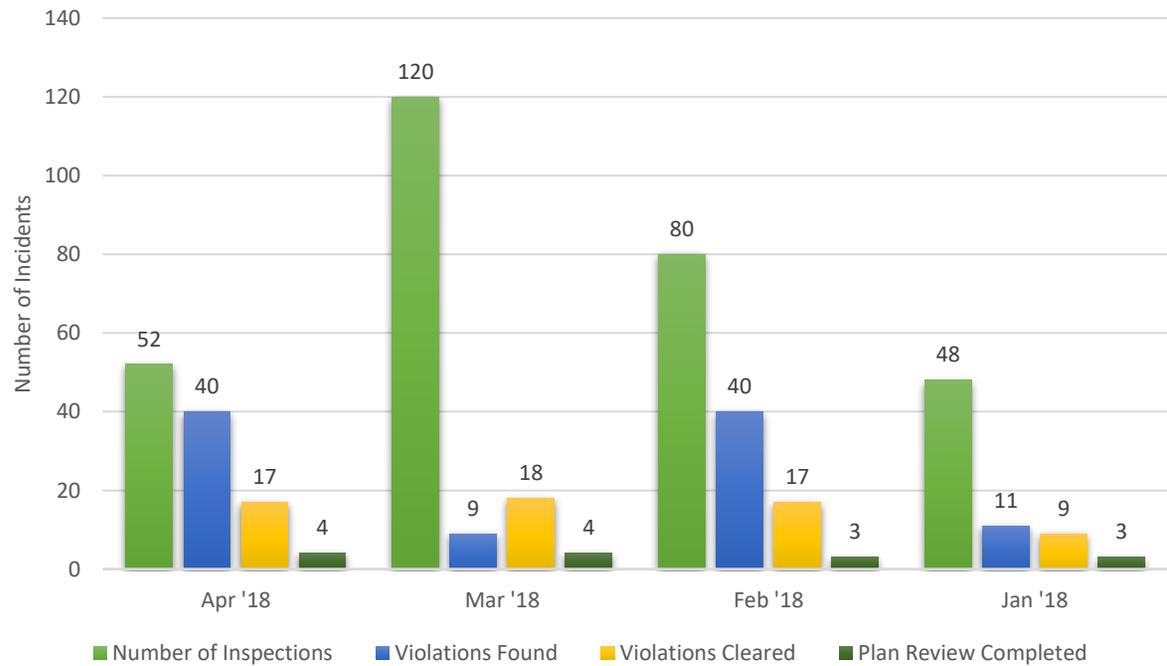Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	#Inspections	#Cleared
Apr '18	52	17
Mar '18	120	18
Feb '18	80	17
Jan '18	48	9

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

April Inspections

Legend: Number of Inspections · Violations Found · Violations Cleared · Plan Review Completed

Apr '18: 52, 40, 17, 4
Mar '18: 120, 9, 18, 4
Feb '18: 80, 40, 17, 3
Jan '18: 48, 11, 9, 3

Department Training	Operational Performance Measure: Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.	
GFD Strategic Priorities: Provide Quality Emergency Services	Performance Target: Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.	
Current Report Period: **April 2018**		
Data Source: ProPhoenix Software		

TRAINING TOPICS FOR APRIL:

Live Fire Grass Burn
Tower Burn Drill
CPR
High Angle Rescue

Analysis:	Goals:	Comments:
Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.	Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.	Training falls into these major categories: • Fire Ops • EMS • Officer Development • Driver/Pump Operator Development • Other

Incident Trends

GFD Strategic Priorities:
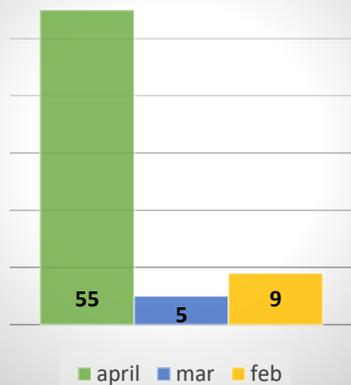Provide Quality Emergency Services

Current Report Period: April 2018

Data Source: ProPhoenix Software

|	Apr-18
EMS call (non-MVA)	119
Alarm System Sounded, no fire	4
Grass Fire	3
Rescue EMS Call, Other	3
Alarm System Sounded, malfunction	3
Bldg Fire	3

2018 Burn Permits

- april: 55
- mar: 5
- feb: 9

2018 YTD: 86
2017 = 385
2016 = 366

	Mar 2018
EMS call (non-MVA)	102
Alarm System Sounded, malfunction	7
Smoke Detector Activation, no fire	7
Alarm System Sounded, no fire	5
MVA, no injuries	4
Bldg Fire	1

	Feb 2018
EMS call (non-MVA)	105
MVA, with injuries	6
MVA, no injuries	6
Unintentional transmission of alarm	5
Smoke Detector Activation, no fire	3
Bldg Fire	1

Monthly EMS Calls (non-MVA)

- Apr: 119
- Mar: 102
- Feb: 105
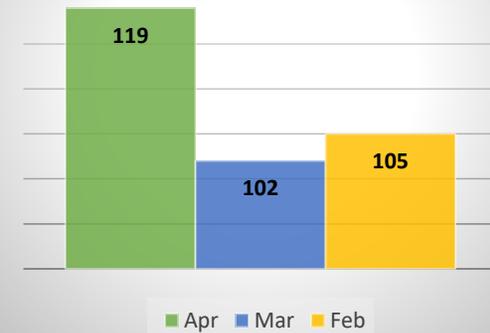
Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.