

# Germantown Fire Department

## Monthly Report

JANUARY 2019



Respectfully Submitted  
John Delain  
Fire Chief

Solving Problems 24/7

# Response Village-Wide

## Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first fire or EMS unit and not the EFF.



## GFD Strategic Priorities:

Provide Quality Emergency Services

## Performance Target:

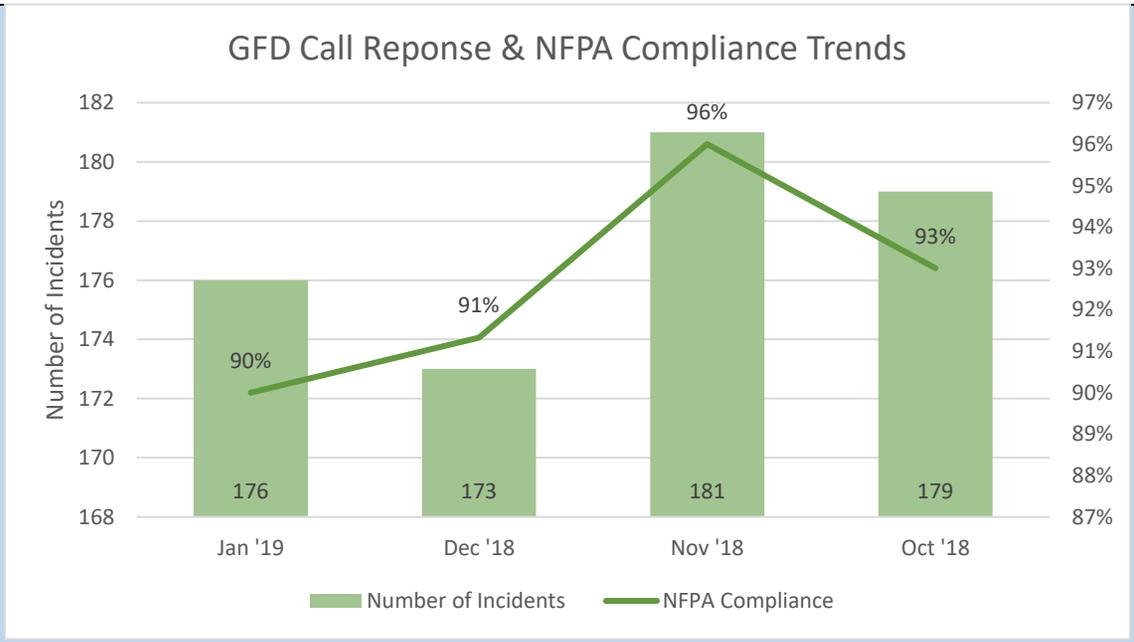
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: Jan 2019

Data Source: ProPhoenix Software

### Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Jan '18	176	90%
Dec '18	173	91%
Nov '18	181	96%
Oct '18	178	93%



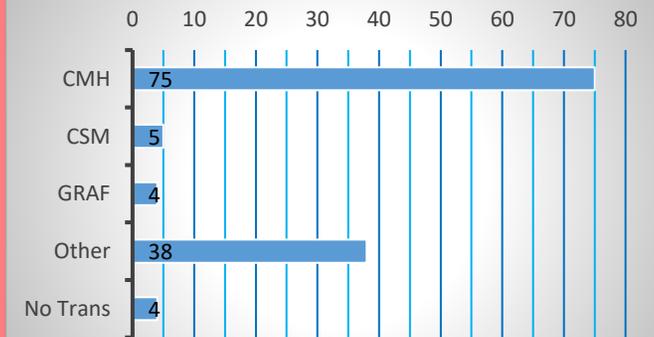
## Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

## Goals:

Increase towards compliance in comparison to previous months.

## Dec Hospital Transports = 126



## Community Risk Reduction

**Operational Performance Measure:**  
Efficient Deployment of resources to support Community Risk Reduction initiatives.



**GFD Strategic Priorities:**  
Provide Quality Emergency Services

**Performance Target:**  
Risks in the community are minimized through a proactive Community Risk Reduction system.

**Current Report Period: Jan 2019**

**Data Source:** ProPhoenix Software

### Rolling 4 Month Activity:

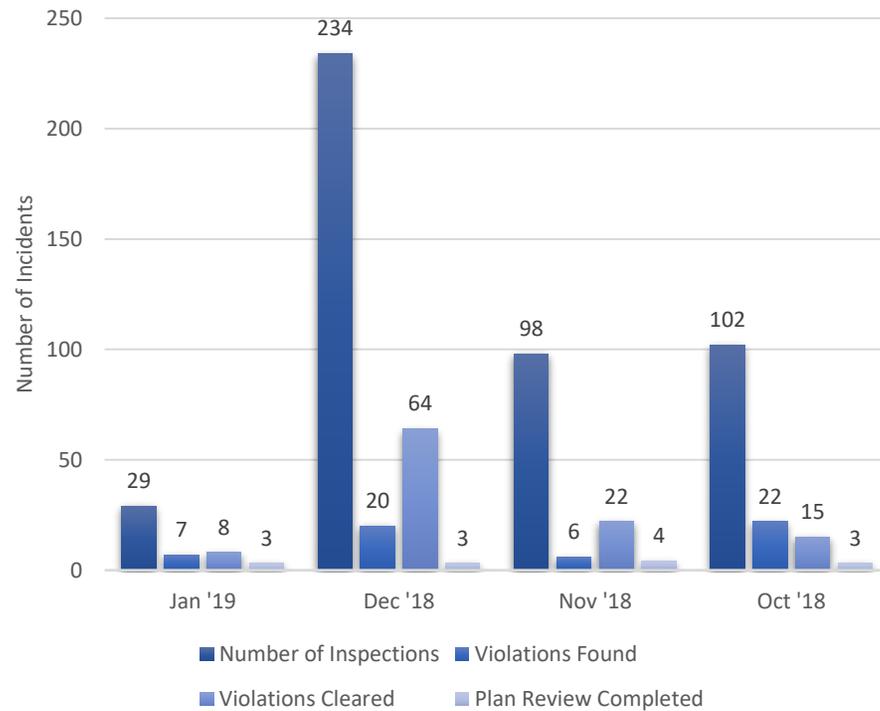
Reporting Period	#Inspections	#Cleared
Jan '19	29	8
Dec '18	234	64
Nov '18	98	22
Oct '18	102	15

### Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

### GFD Inspections



<p style="text-align: center;"><b>Department Training</b></p>	<p><b>Operational Performance Measure:</b> Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.</p>	
<p><b>GFD Strategic Priorities:</b> Provide Quality Emergency Services</p>	<p><b>Performance Target:</b> Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.</p>	
<p><b>Current Report Period:</b> Jan 2019</p>		
<p><b>Data Source:</b> ProPhoenix Software</p>		
<p><b>New Battalion Chiefs!</b></p> 	<p><b>January Training Topics:</b></p> <ul style="list-style-type: none"> <li>• PNB Training Scenarios with Dr. Post</li> <li>• Sexual Harassment</li> <li>• Bloodborne Pathogens</li> </ul>	
<p><b>Analysis:</b></p>	<p><b>Goals:</b></p>	<p><b>Comments:</b></p>
<p>Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.</p>	<p>Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.</p>	<p><u>Training falls into these major categories:</u></p> <ul style="list-style-type: none"> <li>• Fire Ops</li> <li>• EMS</li> <li>• Officer Development</li> <li>• Driver/Pump Operator Development</li> <li>• Other</li> </ul>

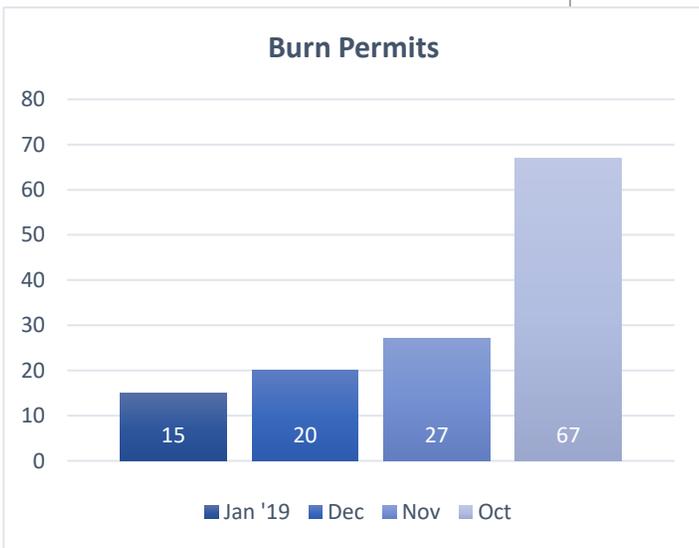


**GFD Strategic Priorities:**  
Provide Quality Emergency Services

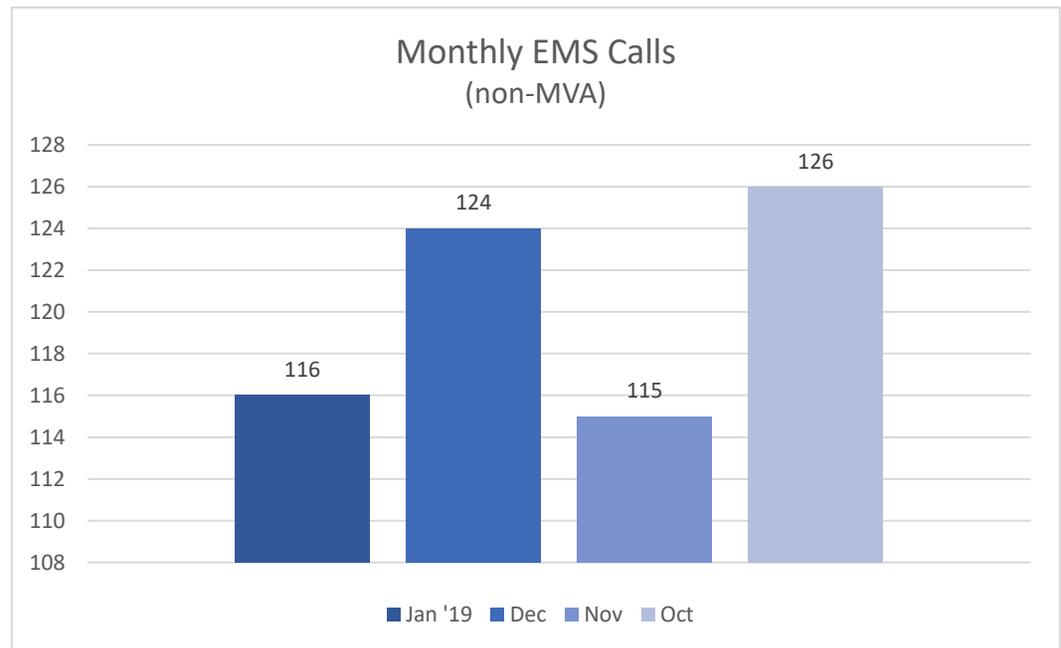
**Current Report Period:** Jan 2019

**Data Source:** ProPhoenix Software

	Jan-19
EMS call (non-MVA)	116
Alarm System Sounded, malfunction	20
MVA, with injuries	6
Vehicle accident, general cleanup	5
Carbon Monoxide Incident	4
Bldg fire	5



2018 = 446  
2017 = 385  
2016 = 366



**Analysis:**

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

**Goals:**

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

**Comments:**

**Patient Contact** information is reflected in the graph "Hospital Transports" displayed earlier in this report.