

Germantown Fire Department

Monthly Report

APRIL 2019



Respectfully Submitted

John Delain

Fire Chief

Response Village-Wide

Operational Performance Measure:

To measure the Response Times of first arriving unit according to NFPA 1710. The standard also requires the arrival of an Effective Fire Force (EFF). At this time, we are only tracking the arrival of the first fire or EMS unit and not the EFF.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

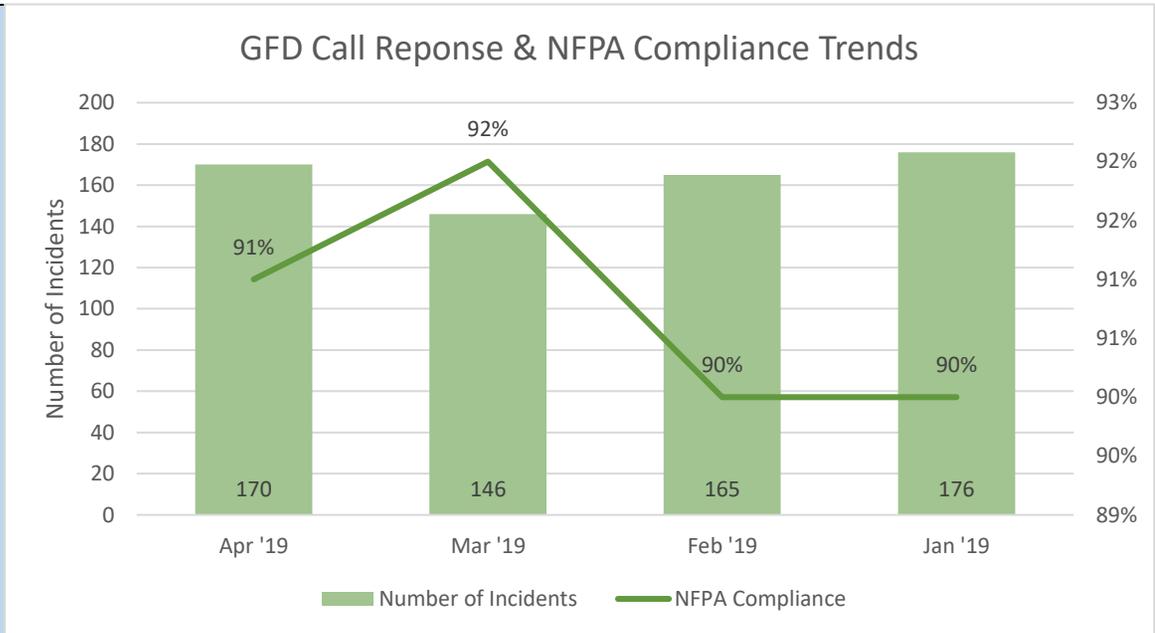
Arrival of crews within 8 minutes according to NFPA 1710 standard, and within 5:20 minutes per ISO Guidelines. (NFPA standard is 90%)

Current Report Period: **Apr 2019**

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

Reporting Period	Number of Incidents	NFPA Compliance
Apr '19	170	91%
Mar '19	146	92%
Feb '19	165	90%
Jan '19	176	90%



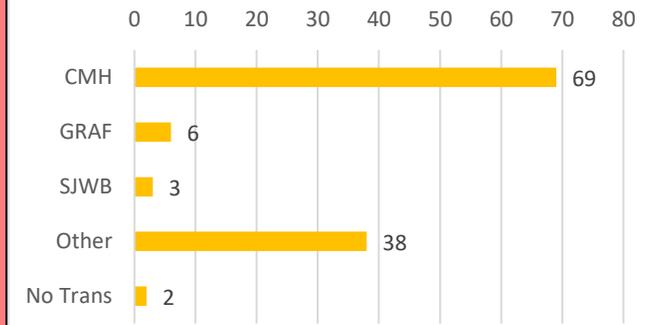
Analysis:

The GFD is exceeding response time goals per the NFPA the majority of the time. We have examined the month-to-month trends and determined the issue for underperformance was due to ProPhoenix software issues. This has been addressed with ProPhoenix.

Goals:

Increase towards compliance in comparison to previous months.

April Hospital Transports = 118



Community Risk Reduction

Operational Performance Measure:
Efficient Deployment of resources to support Community Risk Reduction initiatives.



GFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target:
Risks in the community are minimized through a proactive Community Risk Reduction system.

Current Report Period: Apr 2019

Data Source: ProPhoenix Software

Rolling 4 Month Activity:

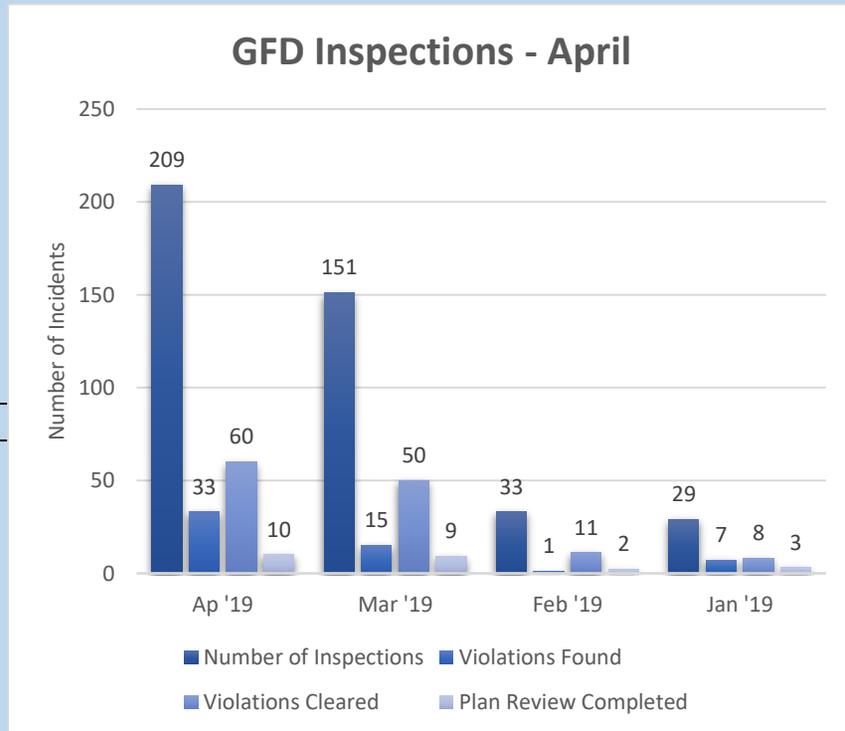
Reporting Period	#Inspections	#Cleared
Apr '19	209	60
Mar '19	151	50
Feb '19	33	11
Jan '19	29	8

Analysis:

On average, we will need to complete 732 inspections every 6 months. Between the Fire Inspector and the On-Duty fire crew we are on track to meet that goal.

Due to emergency calls, completion of inspections in some months will be less but in the end we will meet our goal.

GFD Inspections - April



Department Training

Operational Performance Measure:

Internal/External Stakeholder Engagement - Increase Public/personnel in fire/EMS/Fire Prevention Skills.



GFD Strategic Priorities:

Provide Quality Emergency Services

Performance Target:

Adequately train members of the GFD in proficiency topics that assist with sharpening knowledge, skills and abilities.

Current Report Period: Apr 2019

Data Source: ProPhoenix Software

April Training Topics:

- Patient movement
- Raising/deploying roof ladders
- Hose pulls/advancements
- Search & Rescue Drill
- SCBA Confidence Training
- K12 (saw) practice



Goals:

Develop a better method to track training hours by subject. A request has been submitted to ProPhoenix Software.

Comments:

Training falls into these major categories:

- Fire Ops
- EMS
- Officer Development
- Driver/Pump Operator Development
- Other

Training topics vary from one month to the next, with three sessions scheduled each month. One of the sessions is dedicated to EMS training.

Incident Trends

GFD Strategic Priorities:
Provide Quality Emergency Services

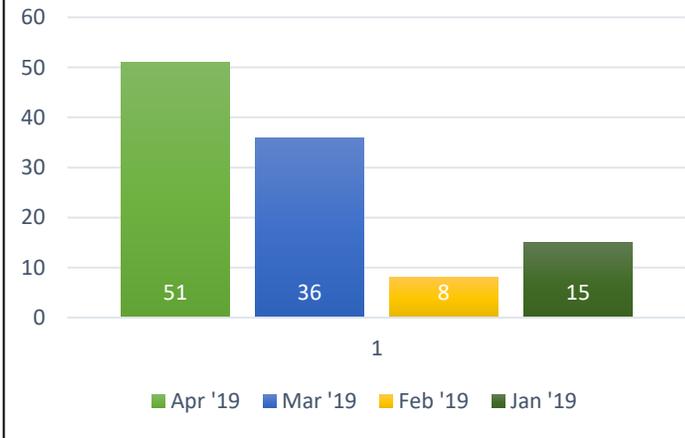
Current Report Period: Apr 2019

Data Source: ProPhoenix Software

	Apr-19
EMS call (non-MVA)	114
Alarm System Sounded, malfunction	17
Dispatched & canceled en route	5
False alarm, false call, other	5
MVA, with injuries	3
Unauthorized burning	3
Building Fire	1

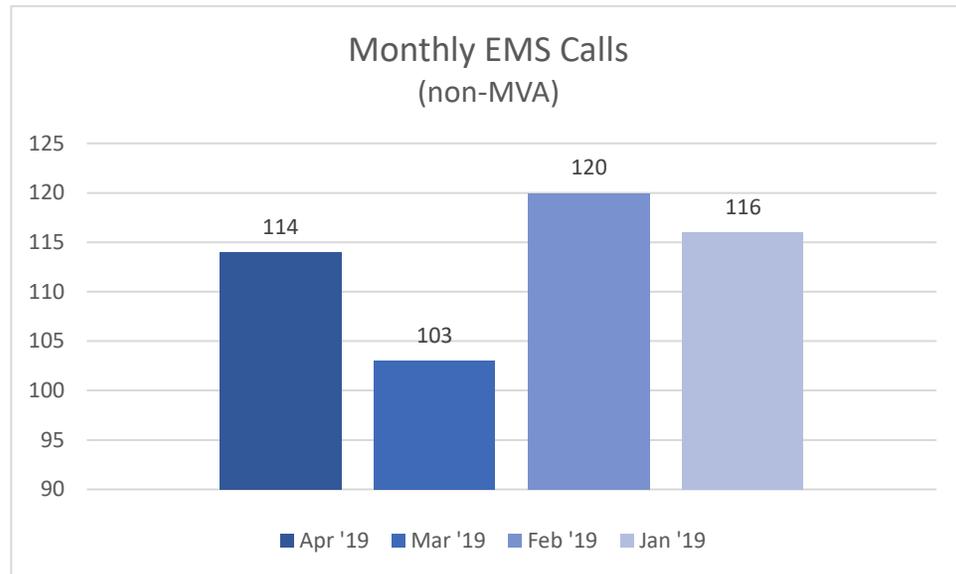


Burn Permits per Month



2019 YTD = 110
2018 = 446
2017 = 385
2016 = 366

Monthly EMS Calls (non-MVA)



Analysis:

Incident Trends will feature the number of *Building Fire* incidents each month, the *Top (5) Incident Types* based on activity, and *Burn Permits Issued*.

Goals:

Feature monthly Incident Activity to represent GFD resource allocation and utilization.

Comments:

Patient Contact information is reflected in the graph "Hospital Transports" displayed earlier in this report.