

WaterScope sign-up instructions

Germantown Water Utility invites you to sign up for WaterScope so you can keep track of your water consumption!

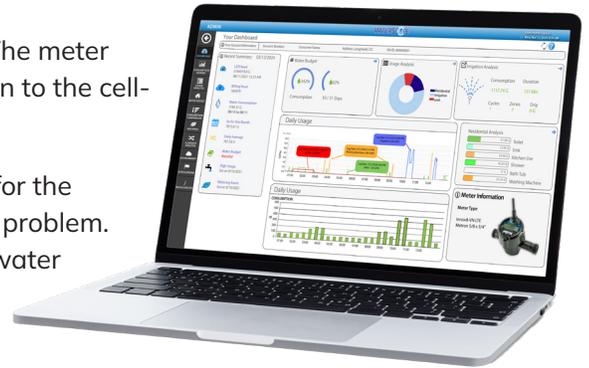


What is WaterScope®?

Your Metron water meter is one of the most accurate in the industry. The meter transmits that data every night in a brief, 20-second-long transmission to the cell-phone network.

Detailed water history like this allows the utility to bill you accurately for the water you use, but it also alerts you if you've got a leak or some other problem.

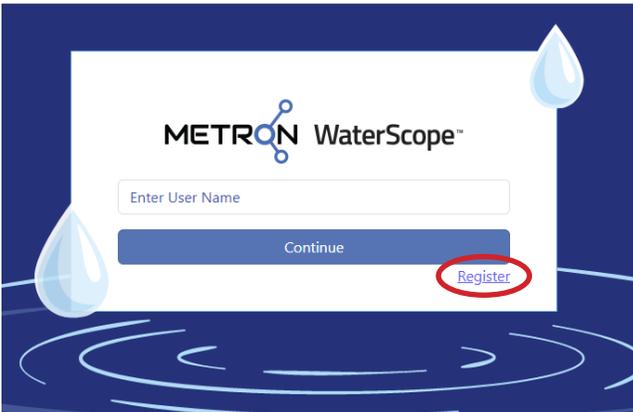
WaterScope is your online portal for seeing and understanding your water consumption. Get signed up today for free!



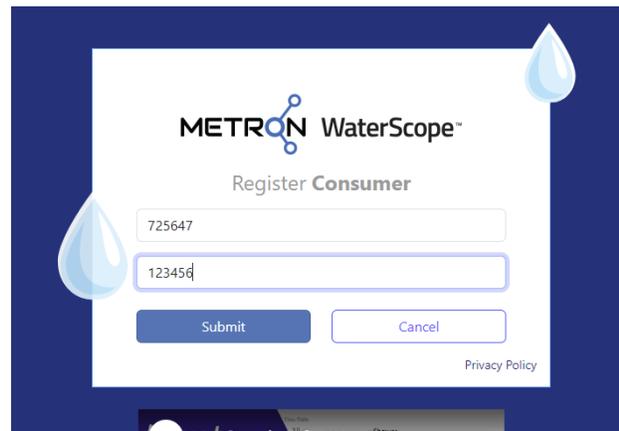
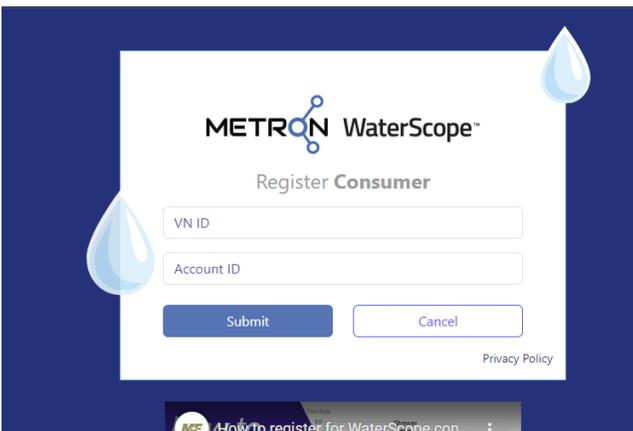
This document walks through the steps to get started with WaterScope.

How To Sign Up

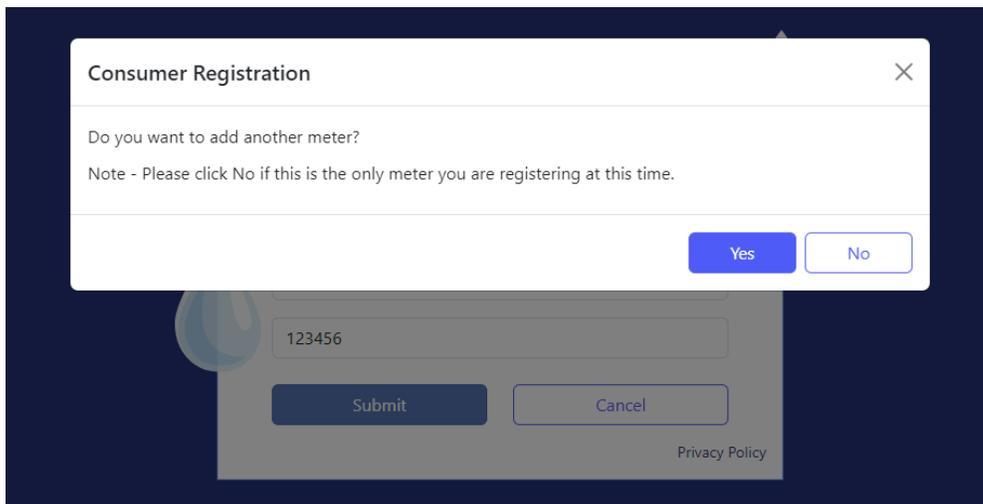
- Go to www.waterscope.us
- Click on "Register":



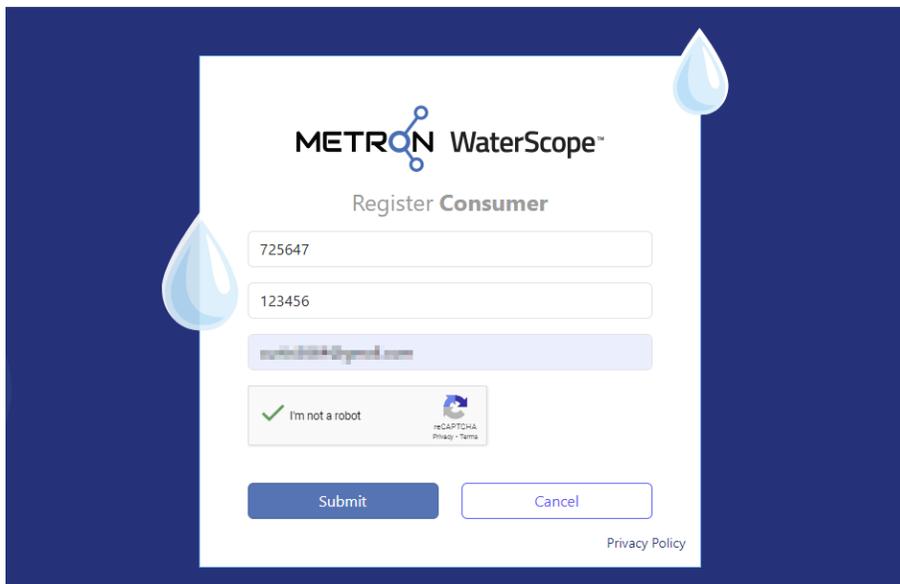
- Enter the VN ID number from your meter's barcode label, and your account number. This can be found in the second section of your utility bill, along with the bill number and bill date.



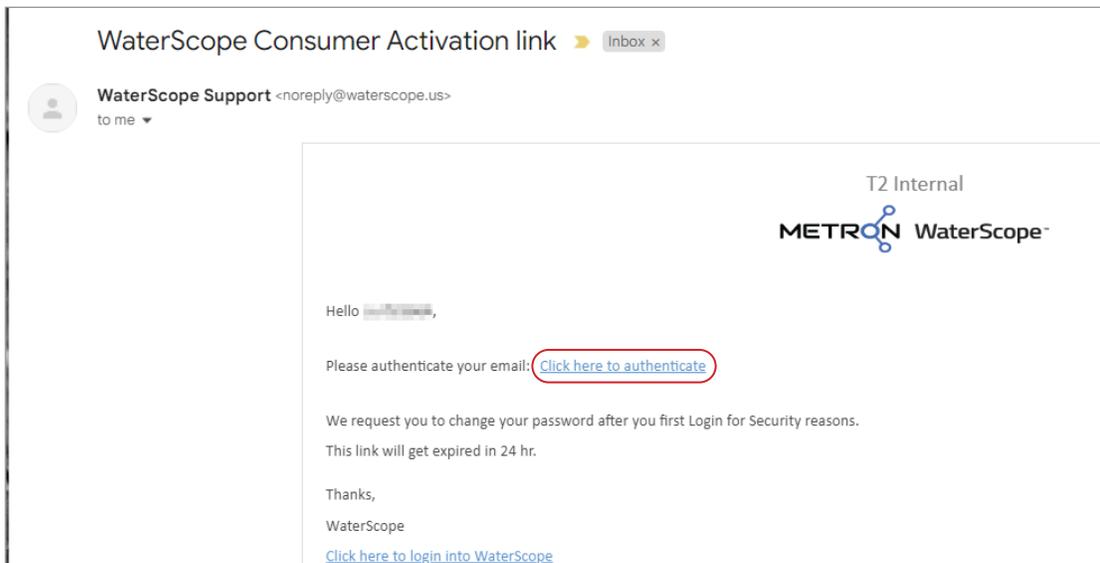
- If you're registering multiple meters, you can click "Yes" here; or you can click "No" and add them later.



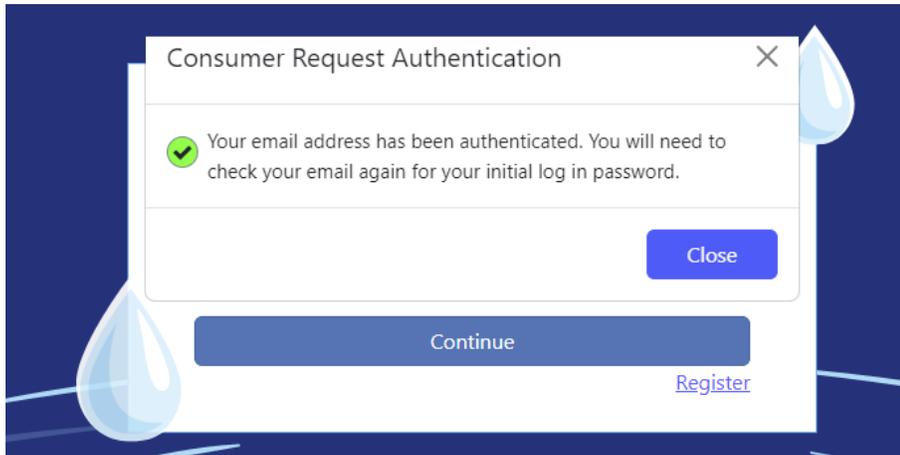
- Enter your email address and click "Submit":



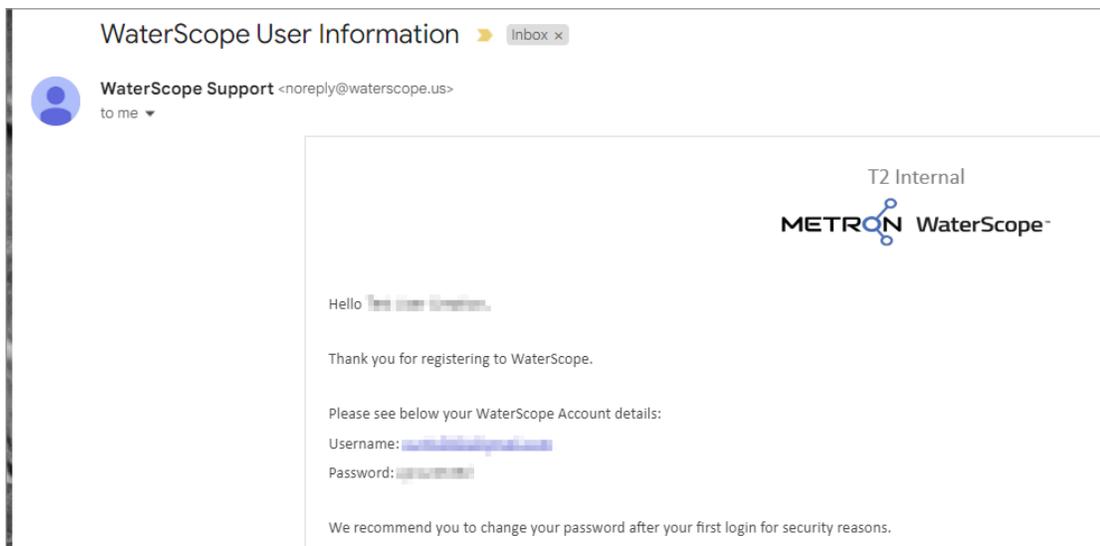
- Check your email for the authentication request. Click on the link to authenticate.



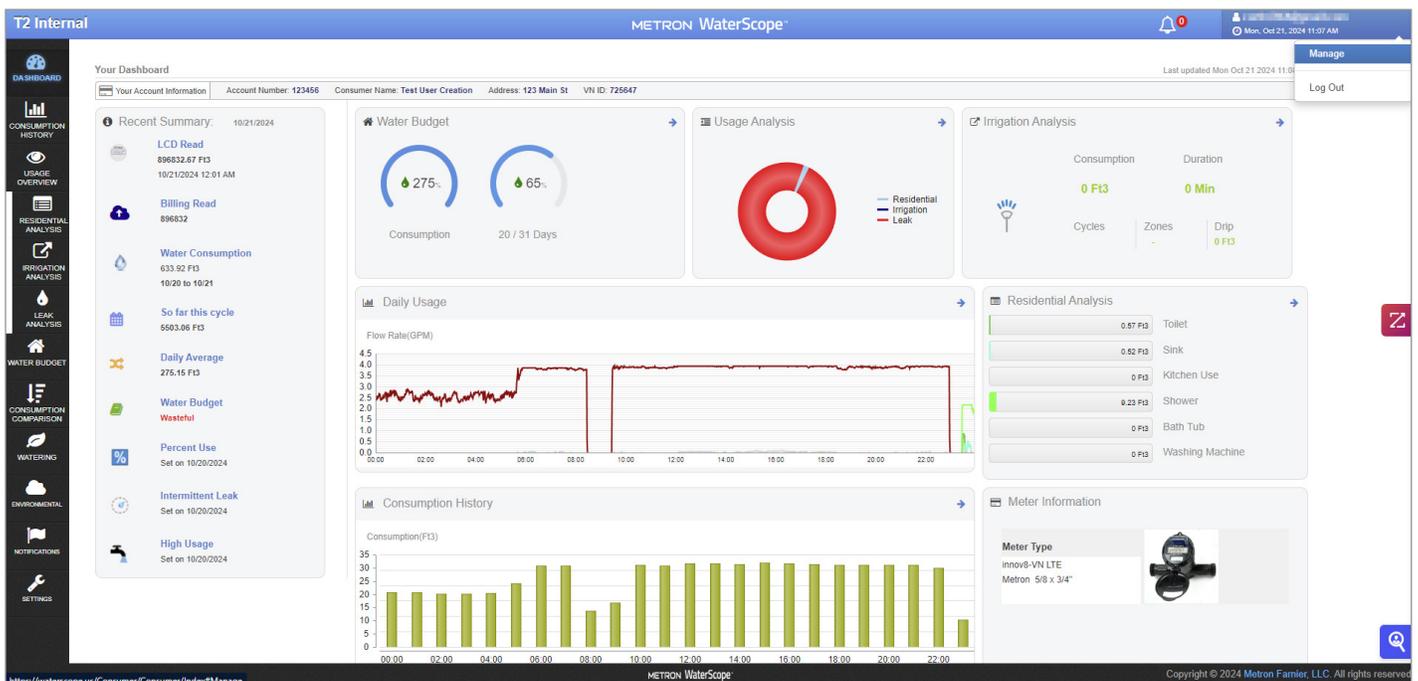
- You should see a new web page with a successful authentication message:



- You will receive another email with your login password:

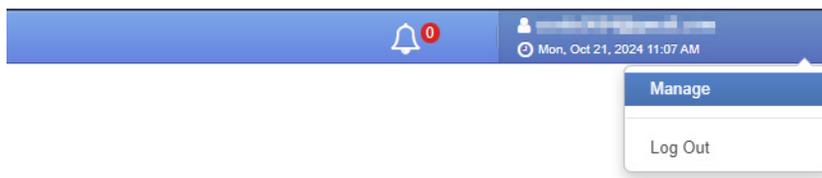


- Log in to WaterScope with your email address and the new password. You will see your WaterScope dashboard:

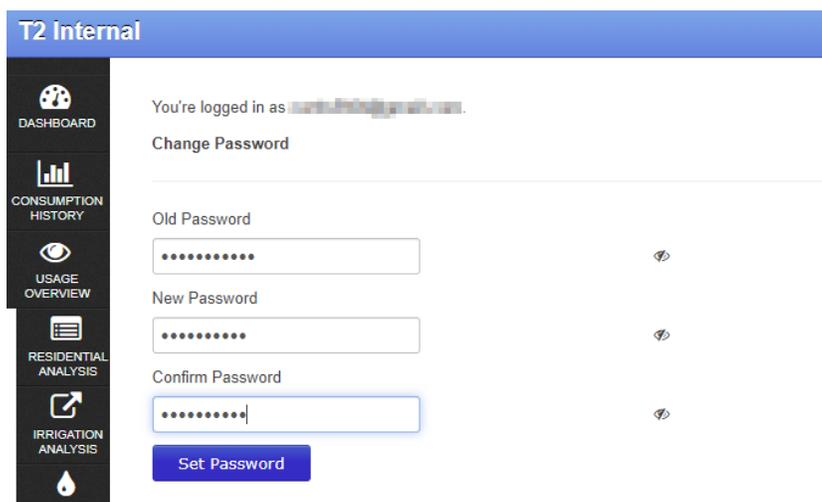


How to change your password

- In the top right corner, right-click on your account name and select “Manage” from the menu:



- You will be presented with the opportunity to change your password. Type the password you were given in the initial email into the “Old Password” field. Put your new password into the “New” and “Confirm” password fields, and click “Set Password”.



Questions?

Contact Germantown Water Utility on 262-253-8254

Learn more about WaterScope on Metron’s website: metron-us.com/waterscope

